

New Jersey

RESOURCES



Department of Human Services
Division of Disability Services

2004

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DIVISION OF DISABILITY SERVICES

MISSION STATEMENT

The New Jersey Division of Disability Services promotes and facilitates the maximum independence and participation of people with disabilities in community life through information and access to services and supports, and fosters coordination and cooperation among government agencies.

OFFICE OF INFORMATION AND ASSISTANCE SERVICES

"The first place to call for disability-related information"

The Division of Disability Services is a single point of entry for all seeking disability related information in New Jersey. To speak with one of our Certified Information Specialists, call 888-285-3036.

NJ WORKABILITY PROGRAM

The WorkAbility program offers people with disabilities who are working, and whose income would otherwise make them ineligible for Medicaid, the opportunity to pay a small premium and receive full NJ Medicaid coverage. People with disabilities who are employed between the age of 16 to 64 can qualify for the program with annual gross earned income up to \$47,340.

PERSONAL ASSISTANCE SERVICES PROGRAM (PASP)

This program provides routine, non-medical assistance to adults with disabilities who are employed, involved in community volunteer work or attending school. Personal assistants help with tasks such as light housekeeping, bathing, dressing, preparing meals, shopping, driving or using public transportation. The number of hours a person receives depends on individual need up to 40 hours per week.

OFFICE OF HOME AND COMMUNITY SERVICES

The Division of Disability Services is responsible for the administration of several of the Medicaid Waiver Programs serving people with disabilities:

TRAUMATIC BRAIN INJURY (TBI) WAIVER serves people between 18 and 64 who have acquired brain injury. People in the program receive full Medicaid benefits plus additional services including case management, structured day program, personal care assistant, community residential services, transportation, respite care and cognitive therapy.

AIDS COMMUNITY CARE ALTERNATIVES PROGRAM (ACCAP) WAIVER serves people of any age with AIDS and children up to age 13 who are HIV positive. It provides full Medicaid benefits plus case management, private-duty nursing, medical day care, personal care assistant services, certain narcotic and drug abuse treatments at home and hospice care.

COMMUNITY RESOURCES FOR PEOPLE WITH DISABILITIES (CRPD) WAIVER

The Community Resources for People with Disabilities (CRPD) Waiver was developed by blending three long-standing Medicaid "Model" waiver programs into one larger waiver. All individuals served under this waiver must meet, at a minimum, the "nursing facility level of care," be financially eligible for Medicaid waiver coverage and require the services offered under the waiver. The waiver is open to individuals with disabilities of all ages. Individuals in the CRPD waiver program receive case management services, in addition to all Medicaid State Plan services. Individuals meeting specific clinical criteria can receive private duty nursing services of up to 16 hours per day.

THE ABC WAIVER serves medically fragile children who are under the supervision of the Division of Youth and Family Services (DYFS).

PERSONAL CARE ASSISTANT (PCA) SERVICES

Personal Care Assistance (PCA) is a service provided to people eligible for Medicaid services in the community. The purpose of PCA services is to accommodate long-term healthcare or health maintenance care.

See page 46

PERSONAL PREFERENCE: NEW JERSEY'S CASH & COUNSELING DEMONSTRATION PROJECT

This is national research and demonstration project sponsored by the Robert Wood Johnson Foundation to study the effects of allowing disabled Medicaid recipients who are eligible for Personal Care Assistant services to direct their own care. Through a monthly cash allowance, participants work with a consultant to develop a cash management plan by which they decide the services they need and the individuals and/or agencies they wish to hire to provide the identified services. The program requires greater consumer responsibility but offers participants greater control, flexibility and choice.

DISABILITY HEALTH AND WELLNESS INITIATIVE

Funded by the Federal Centers for Disease Control and Prevention (CDC), the project's goal is to provide health promotion and prevention of secondary conditions for people with disabilities. The project has a cross-disability, consumer-driven, Advisory Board that is active in the development and implementation of a Statewide Strategic Plan. In addition, the project works to improve state surveillance activities, conduct health promotion interventions and facilitate partnerships between state and research or service based agencies.

REAL CHOICE SYSTEMS CHANGE

New Jersey has a multiple year grant from the Centers for Medicare and Medicaid Services (CMS) for the purpose of developing infrastructure and promoting systems change to assist people with disabilities to live in the community. The grant is supporting projects and demonstrations that will create a web-based accessible housing registry, increase flexibility in personal assistance services and design a model curriculum to assist students with disabilities to transition from school to work. Other grant supported projects include a quality improvement initiative and a program to redesign assessments for individuals leaving institutional care settings.

TRAUMATIC BRAIN INJURY TRUST FUND

The purpose of the Traumatic Brain Injury (TBI) Trust Fund is to allow New Jersey residents who have survived an acquired brain injury to obtain the services and supports they need to live in the community. The Fund provides financial assistance and purchases services to foster independence and maximize quality of life. This Fund is used where insurance, personal resources and/or public programs are unavailable to meet the needs of the applicant. A portion of the Fund is also used to support public education, outreach and prevention activities related to TBI.

TRAUMATIC BRAIN INJURY ADVISORY COUNCIL

The Division of Disability Services, as the state's designated lead agency for brain injury services, serves as staff to the NJ Advisory Council on Traumatic Brain Injury. The Council, mandated under PL 2001, Chapter 332, is composed of 26 members. The Council holds quarterly public meetings and helps advise the Department of Human Services on matters related to brain injury. For further information on the Council and meeting dates, please call (609) 292-7800.

Submit changes to:

Joseph Amoroso
Division of Disability Services
PO Box 700
Trenton, NJ 08625-0700
Joseph.Amoroso@dhs.state.nj.us

USING RESOURCES 2004

Resources 2004 was designed by the Division of Disability Services to provide users with a method to easily access needed information. Users of this directory are encouraged to address any difficulties with its use to the Division of Disability Services.

REPORTING CORRECTIONS AND UPDATES

Programs and agencies listed in this directory are asked to report any changes in information as quickly as possible.

NEED ADDITIONAL ASSISTANCE

Should you require additional or updated information, please call the Division of Disability Services and ask to speak to an Information and Referral Specialist.

The Department of Human Services reserves the right to publish items selectively, as space and need permit. Listed items are not necessarily a part of the Department of Human Services, and their listing does not imply endorsement.

DIVISION OF DISABILITY SERVICES

888-285-3036

DIVISION OF DISABILITY SERVICES CONTACT INFORMATION

William A.B. Ditto
Director

Javier Robles
Deputy Director

MAILING ADDRESS

222 South Warren Street
P.O. Box 700, Trenton, NJ 08625-0700

TELEPHONE: (888) 285-3036 (toll free)
(609) 292-7800

FAX: (609) 292-1233

TDD: (609) 292-1210

INTERNET: www.state.nj.us/humanservices/dds

9:00 AM - 5:00 PM Monday - Friday

STATE GOVERNMENT AGENCIES

The Office of the Governor and the cabinet departments are listed below. Detailed information on the state agencies that specifically address the concerns of people with disabilities can be found in subsequent sections of this directory.

OFFICE OF THE GOVERNOR

Telephone: (609) 292-6000

Fax: (609) 292-3454

Hon. James E. McGreevey, Governor

State of New Jersey Homepage

www.state.nj.us

DEPARTMENT OF AGRICULTURE

Telephone: (609) 292-3976

Fax: (609) 292-3978

DEPARTMENT OF BANKING & INSURANCE

Telephone: (609) 292-5360

Fax: (609) 984-5273

BOARD OF PUBLIC UTILITIES

Telephone: (973) 648-2026

Fax: (973) 877-1168

DEPARTMENT OF COMMERCE & ECONOMIC GROWTH

Telephone: (609) 292-2444

Fax: (609) 292-0082

DEPARTMENT OF COMMUNITY AFFAIRS

Telephone: (609) 292-6420

Fax: (609) 984-6696

DEPARTMENT OF CORRECTIONS

Telephone: (609) 292-4036

Fax: (609) 292-9083

DEPARTMENT OF EDUCATION

Telephone: (609) 292-4469

DEPARTMENT OF ENVIRONMENTAL PROTECTION

Telephone: (609) 292-2885

Fax: (609) 292-7695

DEPARTMENT OF HEALTH & SENIOR SERVICES

Telephone: (800) 376-6543

(609) 292-7837

Fax: (609) 292-0053

DEPARTMENT OF HUMAN SERVICES

Telephone: (609) 292-3717

Fax: (609) 292-3824

DEPARTMENT OF LABOR

Telephone: (609) 292-2323

Fax: (609) 633-9271

DEPARTMENT OF LAW & PUBLIC SAFETY

Telephone: (609) 292-4925

Fax: (609) 292-3508

DEPARTMENT OF MILITARY & VETERAN'S AFFAIRS

Telephone: (609) 530-6957

Fax: (609) 530-7191

DEPARTMENT OF PERSONNEL

Telephone: (609) 292-4145

Fax: (609) 984-3631

DEPARTMENT OF STATE

Telephone: (609) 777-0884

Fax: (609) 777-1764

DEPARTMENT OF TRANSPORTATION

Telephone: (609) 530-3536

Fax: (609) 530-3894

DEPARTMENT OF THE TREASURY

Telephone: (609) 292-6748

Fax: (609) 984-3888

**For the Office of the Child Advocate,
see page 48**

**DEVELOPMENTAL DISABILITIES COUNCIL**

The Developmental Disabilities Council is New Jersey's planning body for developmental disabilities. Members are appointed by the governor and approved by the New Jersey Senate. Members include people with developmental disabilities and parents or guardians; non-governmental service providers; and representatives from state agencies that provide services to people with developmental disabilities and to their families.

The Council develops and monitors the State Plan for Services to People with Developmental Disabilities and administers the federally assisted Basic State Grant Program, and publishes People With Disabilities and Families magazines.

Developmental Disabilities Council

PO Box 700

Trenton, NJ 08625-0700

Telephone: (800) 216-1199 (toll free)

(609) 292-3745

TDD (609) 777-3238

Fax: (609) 292-7114

Ethan B. Ellis, Executive Director

www.njddc.org

**DEVELOPMENTAL
DISABILITIES COUNCIL
AT A GLANCE**

- Family Support
- Women's Health
- Partners In Policy Making
- The Monday Morning Project
- Inclusive Education

For Information: (609) 292-3745

NEW JERSEY PROTECTION AND ADVOCACY

New Jersey Protection and Advocacy, Inc (NJ P&A) is a non-profit consumer directed organization that serves as New Jersey's federally funded protection and advocacy system for persons with disabilities.

The program was established to protect and advocate for the rights of citizens with disabilities in the areas of guardianship, habilitation, medical treatment, education, employment, protection from harm, transportation, and other civil rights. It provides legal services and responds to complaints from

individuals and their families, as well as from community groups. It also provides training for people with disabilities and their families to assist them to advocate for themselves.

In 1997, NJP&A assumed administration of the federally funded New Jersey Technology Assistive Resource Program (TARP), now known as the Assistive Technology Advocacy Center (ATAC), which works to make assistive devices and services more accessible to consumers.

New Jersey Protection and Advocacy, Inc.

210 South Broad Street, 3rd Floor

Trenton, NJ 08608

Telephone: (609) 292-9742

Toll Free: (800) 922-7233

TDD: (609) 633-7106

Fax: (609) 777-0187

Sarah W. Mitchell, J.D., Executive Director

www.njpanda.org

**NEW JERSEY PROTECTION AND
ADVOCACY, INC. AT A GLANCE**

- Protection and Advocacy for the Developmentally Disabled (PADD)
- Protection and Advocacy for Individuals with Mental Illness (PAIMI)
- Protection and Advocacy of Individual Rights (PAIR)
- Client Assistance Program (CAP)
- Protection and Advocacy for Assistive Technology (PAAT)
- Healthcare Consumer Assistant Program (HCCAP)
- Assistive Technology Advocacy Center (ATAC)
- Brain Injury Protection and Advocacy
- Protection Advocacy for Beneficiaries of Social Security (PABSS)

For Information: (800) 922-7233

ELIZABETH M. BOGGS CENTER ON DEVELOPMENTAL DISABILITIES

"A UNIVERSITY CENTER FOR EXCELLENCE IN DEVELOPMENTAL DISABILITIES EDUCATION, RESEARCH, AND SERVICE"

The Elizabeth M. Boggs Center on Developmental Disabilities, UMDNJ-Robert Wood Johnson Medical School, valuing the diversity and worth of all people, promotes the full membership and contribution of children and their families in all aspects of community life.

Through partnerships and collaborations, The Boggs Center fulfills this mission in a culturally competent manner by providing community training and technical assistance, interdisciplinary preservice preparation of students and fellows, and dissemination of information, research findings, and educational materials.

The Elizabeth M. Boggs Center on Developmental Disabilities

UMDNJ-Robert Wood Johnson Medical School

335 George St. 3rd Floor, PO Box 2688

New Brunswick, NJ 08903-2688

Telephone: (732) 235-9300

Fax: (732) 235-9330

Deborah Spitalnik, Ph.D., Executive Director

<http://rwjms.umdj.edu/boggscenter>

BOGGS CENTER AT A GLANCE

The Boggs Center addresses the needs of communities, people with disabilities, and families through activities in the focus areas of:

- Education
- Community Supports
- Self-determination
- Employment
- Health

For Information: (732) 235-9300

KEYS TO SUCCESSFUL SELF-ADVOCACY

- ✓ **Make sure you have an accurate understanding of what is needed-**When advocating for equipment or services, make sure you have all the details and product information. If insurance is being used, ask if there are preset guidelines or requisite information that is always needed. This will save time during the application process.
- ✓ **Be prepared to assist professionals who may have limited experience-** Your family doctor may be great, but he or she may have little or no experience in writing prescriptions for wheelchairs. Add your productive two-cents by discussing your needs, and giving as much detail as possible about what you are looking for. Some consumers prefer to use agencies for equipment and service evaluations before approaching a doctor for authorization.
- ✓ **Understand your insurance benefits-** Review the terms of each program and policy. Pay careful attention to co-pays, service limits, replacement, and equipment ownership. These issues become especially important for parents with children, who will outgrow equipment, or those whose functional abilities may change with time. Remember, you may always appeal an insurance company's decision in the event of a denial, even an HMO.
- ✓ **Seek help from others who have succeeded-** Peer support is the greatest tool to an advocate. The information that you get from peers can be priceless. Learn from those who have done it before.
- ✓ **Keep accurate notes-** Include dates, all contact names, and phone numbers.
- ✓ **Find the line between advocacy and aggression-** A successful advocate lets the system work for them. Allow professionals to do their jobs. Stay vigilant, but don't be a pest.
- ✓ **Be prepared to wait-** Most agencies have waiting lists, processing periods, and lots of paperwork to be done. This takes time, be prepared for some delays.

DEPARTMENT OF HUMAN SERVICES

The Department of Human Services, the largest department in state government, provides support services for people with disabilities and their families, as well as programs for mental health consumers, protective services for children, the New Jersey Medicaid program, food stamps, child care, financial assistance, and adoption.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (CBVI)

The Commission for the Blind and Visually Impaired, established in 1910, is one of the oldest continually operating agencies in New Jersey state government. It provides a wide range of educational services for children, vocational rehabilitation services for older teens and adults, and independent living services for people of all ages in New Jersey who are blind or visually impaired. CBVI also offers a number of special programs and services that address specific needs of individuals who are blind or visually impaired.

CBVI programs and services are available to any New Jersey resident who meets the vision criteria. Depending on family income, some people who apply are required to pay a share of the cost of programs or services.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED - CENTRAL OFFICE

PO Box 47017

153 Halsey Street

Newark, NJ 07101

Telephone: (973) 648-3333

Fax: (973) 648-3389

CBVI FIELD OFFICES:

CBVI METRO/NORTHERN OFFICE

PO Box 47017

153 Halsey Street, Newark, NJ 07101

Telephone: (973) 648-2111

Fax: (973) 648-7674

CBVI EGG HARBOR TWP. OFFICE

6712 Washington Ave., Suite 205

Egg Harbor Township, NJ 08234-1999

Telephone: (609) 645-6740

Fax: (609) 645-0131

CBVI SOUTHERN OFFICE

101 Haddon Avenue, 5th Floor Camden, NJ 08103

Telephone: (856) 614-3000

Fax: (856) 614-3075

CBVI CENTRAL OFFICE

1510 Hooper Avenue, Suite 240

Toms River, NJ 08753

Telephone: (732) 255-0720

Fax: (732) 255-0949

OFFICE OF THE COMMISSIONER

P.O. Box 700

Trenton, NJ 08625-0700

Telephone: (609) 292-3717

Fax: (609) 292-3824

HOTLINES

Division of Youth and Family Services
(800) 792-8610

Good Neighbors
(877) DHS-LINE

NJ Care 2000+
Family Care
Health Access
(800) 701-0710

Kinship Navigator
(877) 816-3211

CBVI JOSEPH KOHN REHABILITATION CENTER

130 Livingston Ave.

New Brunswick, NJ 08901

Telephone: (732) 937-6363

Fax: (732) 247-6628

DIVISION OF DEAF AND HARD OF HEARING

The Division of the Deaf and Hard of Hearing serves people in New Jersey who are deaf or hard of hearing by providing advocacy, employment and vocational opportunities, and by assisting with a wide variety of social, legal, medical, educational, and recreational issues.

The Division administers New Jersey's primary sign language interpreter referral service, provides assistance through an Information and Referral hotline, publishes a monthly newsletter as well as other resource information, and distributes Text Telephone equipment and Voice Carryover Phones.

DIVISION OF DEAF AND HARD OF HEARING

P.O. Box 074

Trenton, NJ 08625-0074

Telephone (Voice/TTY): (800) 792-8339

(609) 984-7281

Fax: (609) 984-0390

DIVISION OF DEVELOPMENTAL DISABILITIES

The Division of Developmental Disabilities arranges and coordinates needed services to eligible New Jersey residents who have developmental disabilities. DDD's mission is to assist people with developmental disabilities to live as independently as possible. DDD serves individuals who live at home with their families, as well as individuals who are in living arrangements funded and licensed by the Division. These arrangements are operated by either private agencies or by individuals under contract with DDD. The Division also operates seven developmental centers within the state.

A developmental disability is defined as a disability which begins during the developmental years, before the age of 22, and which creates lifelong conditions that affect the individual's ability to live without some assistance. Developmental disabilities substantially limit the individual in at least three of the following areas: self-care, learning, mobility, communication, self-direction, economic self-sufficiency, and the ability to live independently.

Among the services provided by DDD are case management, guardianship, assistance to parents in becoming legal guardians of their adult children, family support, residential services, day programs, and supported employment services. Most of these services are provided through contracts with private organizations or individual contractors.

DIVISION OF DEVELOPMENTAL DISABILITIES - CENTRAL OFFICE

P.O. Box 726
Trenton, NJ 08625-0726
Telephone: (800) 832-9173
(609) 292-7260
Fax: (609) 292-6610

DDD REGIONAL OFFICES:

DDD Northern Region

1B Laurel Drive, Flanders, NJ 07836
Telephone: (973) 927-2600
Fax: (973) 927-2689
[Sussex, Warren, and Morris Counties](#)

100 Hamilton Plaza, 7th Floor
Paterson, NJ 07505
Telephone: (973) 977-4004
Fax: (973) 279-5069
[Bergen, and Hudson Counties](#)

DDD Upper Central Region

59 Main Street West Orange, NJ 07052
Telephone: (973) 324-2000
Fax: (973) 324-2022
[Somerset, and Union Counties](#)

153 Halsey Street, 2nd Floor
PO Box 47013
Newark, NJ 07101
Telephone: (973) 693-5080
Fax: (973) 648-3999
[Essex and Passaic Counties](#)

DDD Lower Central Regional

222 South Warren Street, PO Box 700,
Trenton, NJ 08625-0700
Telephone: (609) 292-4500
Fax: (609) 292-4219
[Mercer, Middlesex, and Hunterdon Counties](#)

Juniper Plaza, Suite 1-J
3499 Route 9 North
Freehold, NJ 07728
Telephone: (732) 863-4500
Fax: (732) 863-4406
[Ocean, and Monmouth Counties](#)

DDD Southern Regional

101 Haddon Avenue, Suite 17
Camden, NJ 08103
Telephone: (856) 614-3400
Fax: (856) 614-3688
[Burlington, and Camden Counties](#)

Route 30 & Elvins Avenue
Hammonton, NJ 08037
Telephone: (609) 561-5070
Fax: (609) 561-1895
[Atlantic, Cape May, Cumberland, Gloucester, and Salem Counties](#)

DIVISION OF MENTAL HEALTH SERVICES

The Division of Mental Health Services serves adults with serious and persistent mental illnesses, as well as children and adolescents with emotional and behavioral disorders. Central to the Division's mission is the fact that these individuals are entitled to dignified and meaningful lives.

The Division operates six psychiatric hospitals, monitors and helps fund psychiatric services provided by a number of county hospitals, and contracts with more than 120 agencies for a wide range of community mental health

services. Services may be accessed by contacting a County Mental Health Administrator or a county screening center.

DIVISION OF MENTAL HEALTH SERVICES

P.O. Box 727
Trenton, NJ 08625-0727
Telephone: (800) 382-6717
(609) 777-0702
Fax: (609) 777-0662

COUNTY MENTAL HEALTH ADMINISTRATORS

Atlantic(609) 645-7700 x4307
Bergen.....(201) 634-2750
Burlington(609) 265-5545
Camden(856) 663-3998
Cape May(609) 465-1055
Cumberland.....(856) 453-7804
Essex(973) 228-8172
Gloucester(856) 384-6870
Hudson.....(201) 271-4344
Hunterdon(908) 788-1253
Mercer.....(609) 989-6574/6575
Middlesex.....(732) 745-4518
Monmouth.....(732) 431-7200
Morris.....(973) 285-6852
Ocean(732) 341-5374
Passaic.....(973) 225-3700
Salem(856) 339-8618
Somerset.....(908) 704-6310
Sussex(973) 948-6000
Union(908) 527-4846
Warren.....(908) 475-6331

OFFICE OF EDUCATION

P.O. Box 710
Trenton, NJ 08625-0710
Telephone: (609) 588-3165
Fax: (609) 588-7239

OFFICE FOR PREVENTION OF MENTAL RETARDATION & DEVELOPMENTAL DISABILITIES

P.O. Box 700
Trenton, NJ 08625-0700
Telephone: (609) 984-3351
Fax: (609) 984-7963

DIVISION OF DISABILITY SERVICES

PO Box 700
Trenton, NJ 08625-0700
Telephone: (888) 285-3036
(609) 292-7800
Fax: (609) 292-1233
TDD (609) 292-1210

DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES

PO Box 712
Trenton, NJ 08625-0712
Telephone: (609) 588-2600
Fax: (609) 588-3583

**For Medical Assistance Customer Centers
(MACCs), see page 36**

DIVISION OF FAMILY DEVELOPMENT

P.O. Box 716
Trenton, NJ 08625-0716
Telephone: (609) 588-2400
Fax: (609) 588-3369

DIVISION OF ADDICTION SERVICES

P.O. Box 362
Trenton, NJ 08625-0362
Telephone: (609) 292-7232

DIVISION OF YOUTH AND FAMILY SERVICES

P.O. Box 717
Trenton, NJ 08625-0712
Telephone: (800) 331-3937

**For additional DYFS information,
see pages 48 and 57**

NOTES:

DEPARTMENT OF HEALTH AND SENIOR SERVICES

The Department of Health and Senior Services is responsible for overseeing and inspecting the state's health care facilities, city and county health departments, and community health services, in addition to protecting the public health. In 1996, the department added programs for senior citizens to its jurisdiction.

OFFICE OF MINORITY AND MULTICULTURAL HEALTH

PO Box 360
Trenton, New Jersey 08625
Telephone: (609) 292-6962
Fax: (609) 292-8713

DIVISION OF HIV/AIDS SERVICES

PO Box 363
Trenton, NJ 08625-0363
Telephone: (609) 984-5874
Fax: (609) 633-2494

NJ AIDS/STD Hotline
(800) 624-2377

AIDS Drug Distribution Program (ADDP)
(877) 613-4533

Health Insurance Continuation Program (HICP)
(800) 353-3232

DIVISION OF AGING AND COMMUNITY SERVICES

PO Box 722
Trenton, NJ 08625-0722
Telephone: (609) 943-3345
Fax: (609) 943-3343

Assisted Living and Adult Family Care Services (AL/AFC) (609) 633-8608
Caregiver Assistance Program (CAP)
Enhanced Community Options (ECO)
(609) 633-8608

Community Care Program for the Elderly and Disabled (CCPED)
Medical Day Care
Social Adult Day Care (SADC)
(609) 943-4060

Jersey Assistance for Community Caregivers (JACC) (877) 222-3737

OFFICE OF THE COMMISSIONER

PO Box 360
Trenton, NJ 08625
Telephone (609) 292-7837
Toll-Free: (800) 367-6543
Fax (609) 292-0053

SENIOR INFORMATION LINE 800-792-8800

Community Choice Options
(877) 856-0877

Adult Protective Services
(800) 792-8820

Also see page 19

Alzheimer's Adult Day Care Program
(609) 943-4985

Congregate Housing Services Program
(609) 963-8608
In-Home Caregiver Education and Support Program
(609) 963-8608

NJ EASE
(609) 943-4060 (877) 222-3737

Also see page 19

Office of the Ombudsman for the Institutionalized Elderly
(877) 582-6995

Office of the Public Guardian
(609) 943-3519

Pharmaceutical Assistance to the Aged and Disabled (PAAD)
Hearing Aid Assistance to the Aged and Disabled (HAAAD)
Senior Gold Prescription Discount Program
Lifeline Utility Assistance Program
AIDS Drug Distribution Program (ADDP)
Specified Low-Income Medicare Beneficiary (SLMB)
(800) 792-9745 (609) 588-7048

State Health Insurance Program (SHIP)
(800) 792-8820

Statewide Respite Care Program
(800) 792-8820

DIVISION OF FAMILY HEALTH SERVICES

PO Box 364

Trenton, NJ 08625-0364

Telephone: (609) 292-4043

Fax: (609) 292-9599

Early Intervention Services (EIS)

(609) 777-7734

Also see page 39

Maternal, Child, and Community Health Centers (MCCH)

(800) 328-3838

Also see page 34

New Jersey Statewide Family Centered HIV Care Network

(609) 292-1078

Also see page 34

Newborn Biochemical Screening Program

(609) 292-1582

Special Child and Adult Health Services

Also see page 34

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

(800) 328-3838

DIVISION OF LONG TERM CARE SYSTEMS DEVELOPMENT AND QUALITY

PO Box 367

Trenton, NJ 08625-0365

Telephone: (609) 633-9051

Fax: (609) 633-9087

Health Care Facility Consumer Complaint Hotline

(800) 792-9770

Licensing and Certification

(609) 633-9034

Assisted Living Program

(609) 633-8993

Residential Health Care Program

(609) 633-8993

NOTES:

DEPARTMENT OF COMMUNITY AFFAIRS

The Department of Community Affairs provides a variety of services to low-income families, women and persons with disabilities. Services include rental assistance, including the federal Section 8 voucher program, and emergency shelter grants and homelessness prevention.

DIVISION OF CODES AND STANDARDS

PO Box 802
Trenton, NJ 08625-0802
Telephone: (609) 292-7899
Fax: (609) 633-6729

DIVISION OF FIRE SAFETY

PO Box 809
Trenton, NJ 08625
Telephone: (609) 633-6124
Fax: (609) 633-6724

DIVISION OF HOUSING AND COMMUNITY RESOURCES

PO Box 051
Trenton, NJ 08625-0051
Telephone: (609) 633-6246
Fax: (609) 984-8454
TTY: (609) 278-0175

DIVISION ON WOMEN

PO Box 801
Trenton, NJ 08625-0801
Telephone: (609) 292-8840
Fax: (609) 633-6821

DEPARTMENT OF COMMUNITY AFFAIRS

PO Box 800
Trenton, NJ 08625-0800
Telephone: (609) 292-6420
Fax: (609) 984-6696

**DOMESTIC VIOLENCE
800-572-SAFE**

**WOMEN'S REFERRAL HOTLINE
800-322-8092**

COUNCIL ON AFFORDABLE HOUSING

PO Box 813
Trenton, NJ 08625-0813
Telephone: (609) 292-3000
Fax: (609) 633-6056

OFFICE OF RECREATION

PO Box 811
Trenton, NJ 08625-0811
Telephone: (609) 984-6654

**For more information on the Division of Fire Safety
see Appendix 6**

**For information on the New Jersey Housing
and Mortgage Finance Agency
see page 45**

**For list of Housing Authorities
see pages 44 and 45**

DEPARTMENT OF COMMUNITY AFFAIRS OFFICE OF REGULATORY AFFAIRS

The Office of Regulatory Affairs is responsible for the enforcement of the New Jersey Barrier Free Sub-Code. Complaints can be made verbally or in writing to:

Supervisor of Investigations
Department of Community Affairs
Office of Regulatory Affairs
PO Box 818
Trenton, NJ 08625
Telephone: (609) 984-7672
Fax: (609) 984-7718

WHEN MAKING A COMPLAINT, PLEASE HAVE THE FOLLOWING INFORMATION:

- ✓ The complete address of the building that is thought to be non-compliant.
- ✓ A brief explanation of how the building seems to be non-compliant

DEPARTMENT OF EDUCATION

The Department of Education is responsible for overseeing more than 600 school districts, and administering education programs to more than 1.4 million public and nonpublic elementary and secondary school children. The Office of Special Education Programs, within the Division of Student Services, has oversight responsibilities for the provision of education and related support services to students with disabilities, aged 3 to 21.

DIVISION OF STUDENT SERVICES

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-9899
Fax: (609) 633-1046

OFFICE OF SPECIAL EDUCATION PROGRAMS

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-0147
Fax: (609) 984-8422

DIVISION OF EDUCATIONAL PROGRAMS AND ASSESSMENT

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-1083
Fax: (609) 777-4481

DEPARTMENT OF EDUCATION

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-4450
Fax: (609) 777-4099

**For information on the New Jersey
Higher Education Student
Assistance Authority,
see page 39**

OFFICE OF REGIONAL SERVICES

PO Box 500
Trenton, NJ 08625-0500
Telephone:
Central: (609) 984-6755
North: (973) 655-2100
South: (856) 468-5530

MARIE KATZENBACH SCHOOL FOR THE DEAF

PO Box 535
West Trenton, NJ 08625-0535
Telephone: (609) 530-3100
TDD: (609) 530-6620
Fax: (609) 530-3461

LEARNING RESOURCE CENTERS AT A GLANCE

Learning Resource Center-Northern Region

240 South Harrison Street, 6th Floor
East Orange, NJ 07018
Telephone: (973) 414-4491
Fax: (973) 414-4496
TDD: (973) 266-1849
Preschool Technical Assistance: (973) 631-6349
Serving: Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren Counties

Learning Resource Center-Northern Satellite

322 American Road
Morris Plains, NJ 07950
Telephone: (973) 631-6345
FAX: (973) 631-6350
TDD: (973) 631-6490
Preschool Technical Assistance: (973) 631-6348
Serving: Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren Counties

Learning Resource Center-Central Region

2351 Route 130 South, PO Box 1012
Dayton, NJ 08810
Telephone: (732) 274-5570
Fax: (732) 274-5582
TDD: (732) 274-5583
Preschool Technical Assistance: (732) 274-5574
Serving: Hunterdon, Mercer Middlesex, Monmouth, Ocean, Somerset, and Union Counties

Learning Resource Center-Southern Region

606 Delsea Drive
Sewell, NJ 08080
Telephone: (856) 582-7000
FAX: (856) 582-4323
TDD: (856) 582-5838
Preschool Technical Assistance: (856) 583-7000
Serving: Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties

DEPARTMENT OF LABOR

The Department of Labor promotes economic activity; monitors labor standards, and administers federally funded programs, such as workers compensation, disability insurance and unemployment compensation. The Division of Vocational Rehabilitation Services is responsible for training and placement of persons of employable age with disabilities.

WORK FORCE NJ

PO Box 055
Trenton, NJ 08625
Telephone: (609) 292-2000
Fax: (609) 777-0483

DIVISION OF VOCATIONAL REHABILITATION SERVICES

PO Box 398
Trenton, NJ 08625-0398
Telephone: (609) 292-5987
Fax: (609) 292-8347

DEPARTMENT OF LABOR

PO Box 110
Trenton, NJ 08625-0110
Telephone: (609) 292-2323
Fax: (609) 633-9271

Division of Workers' Compensation (609) 292-2515

**Unemployment Insurance
(609) 292-2460**

**State Temporary Disability
(609) 292-7060**

**Disability Determinations
(973) 648-3611**

VOCATIONAL REHABILITATION AT A GLANCE

CRITERIA

Any person with a physical or mental impairment which is a substantial impediment to employment may qualify for vocational rehabilitation services. Each consumer is evaluated individually for eligibility and needed assistance. Individuals who are blind or have a serious visual impairment are served by the Commission for the Blind (CBVI), all others receive service from NJDVR.

SERVICES PROVIDED

- ✓ Diagnostic Evaluation
- ✓ Individual Vocational Counseling and Guidance
- ✓ Job Seeking Skills Training and Selective Job Placement
- ✓ Follow-Up Support Services
- ✓ Post-Employment Services
- ✓ Physical Restoration
- ✓ Job Coaching, Vocational, Professional, or On the Job Training

FEE FOR SERVICE

Many of the services listed above are provided free of charge. Coverage of expenses for medical services, training, books and supplies, tools and other equipment are based on the individual's ability to pay.

**DIVISION OF VOCATIONAL REHABILITATION
(609) 292-5987**

FOR A LIST OF OFFICES, SEE PAGES 40, 41

**COMMISSION FOR THE BLIND & VISUALLY IMPAIRED
(973) 648-2324
FOR A LIST OF OFFICES, SEE PAGE 6**

DEPARTMENT OF LAW AND PUBLIC SAFETY

The Department of Law & Public Safety houses the Division on Civil Rights, which investigates allegations of discrimination. The department also contains the Attorney General's Office, and divisions dealing with criminal justice, consumer affairs, monitoring of professional boards, and enforcement of the Wheelchair Lemon Law.

DIVISION ON CIVIL RIGHTS

PO Box 089

PO Box 090 (Complaints)

Trenton, NJ 08625

Telephone: (609) 292-4605

TTY: (609) 292-1785

Fax: (609) 292-3458

www.NJCivilRights.org

OFFICE OF THE ATTORNEY GENERAL

PO Box 080

Richard J. Hughes Justice Complex

25 Market Street

Trenton, NJ 08625-0081

Telephone: (609) 292-4925

**For information on the
Wheelchair Lemon Law
see page 32**

DIVISION OF CONSUMER AFFAIRS

124 Halsey Street

PO Box 45027

Newark, NJ 07101

Telephone: (973) 504-6534

Fax: (973) 648-3538

The Division on Civil Rights has established a **Disabilities and Public Accommodations Special Investigations Unit (DPA)** to work closely with advocacy groups for the disabled and pursue investigations that will have the greatest impact on addressing system-wide discrimination, particularly in places of public accommodation.

For Branch Offices, see page 28

DEPARTMENT OF MILITARY AND VETERAN'S AFFAIRS

The New Jersey Department of Military and Veterans Affairs, under the direction of the Adjutant General, is both the headquarters for the New Jersey Army and Air National Guard and the government agency responsible for the administration of state provided veterans' programs and services within the state.

OFFICE OF THE ADJUTANT GENERAL

PO Box 340

Trenton, NJ 08625

Telephone: (609) 530-6956

FAX: (609) 530-7191

**VETERAN'S AFFAIRS HOTLINE
800-624-0508**

DIVISION OF VETERANS HEALTHCARE SERVICES

PO Box 340

Trenton, NJ 08625-0340

Telephone: (609) 530-6967

Fax: (609) 530-6970

DIVISION OF VETERANS' PROGRAMS

PO Box 340

Trenton, NJ 08625-0340

Telephone: (609) 530-7051

Fax: (609) 530-6970

DEPARTMENT OF THE TREASURY

The Department of the Treasury assumes responsibility for three major functions; revenue collection and generation, assets management, and statewide support services. The Department also houses the Office on Disabilities Management, which is responsible for issues of compliance with the ADA in state owned buildings and state run programs.

OFFICE OF THE STATE TREASURER

PO Box 002
Trenton, NJ 08625
Telephone (609) 292-5031
Fax (609) 984-3888

OFFICE OF DISABILITIES MANAGEMENT

PO Box 034
Trenton, NJ 08625-0034
Telephone: (609) 292-7299
TDD: (609) 292-6525
Fax (609) 292-6525

THE OFFICE OF DISABILITIES MANAGEMENT AT A GLANCE

The Office of Disabilities Management is responsible for the following areas:

- ✓ Barrier Free Compliance of State owned and operated facilities.
- ✓ Implementation and assistance to allow access to all programs, services and activities offered by the State.
- ✓ Technical assistance and advice concerning accessibility standards, adaptive devices to allow full inclusion by persons with disabilities.
- ✓ Provide funding for modifications needed to ensure accessibility to all state owned and operated facilities.



COUNTY RESOURCES



COUNTY OFFICES FOR THE DISABLED

County Offices for the Disabled function as a clearinghouse for information about programs and services advocate for people with disabilities and provide technical assistance at a local level.

ATLANTIC COUNTY OFFICE OF DISABILITY SERVICES

Shoreview Building
101 South Shore Road, Room 113
Northfield, NJ 08225
Telephone: (609) 645-7700 x4519
Fax: (609) 645-5809
Kathy Quish, Director

BERGEN COUNTY DIVISION ON DISABILITY SERVICES

One Bergen County Plaza, Second Floor
Hackensack, NJ 07601
Telephone: (201) 336-6500
TTY: (201) 336-6505
Fax: (201) 336-6510
Jim Thebery, Director

CAMDEN COUNTY OFFICE OF DISABLED CONSUMER SERVICES

Camden County Administration Building
Lower Level, 600 Market Street
Camden, NJ 08102
Telephone: (856) 225-5232
TDD: (856) 225-8889
Fax: (856) 225-5154
L. Robbie Friedner, Director

CUMBERLAND COUNTY OFFICE FOR THE DISABLED

122 East Main Street, Suite 101
Millville, NJ 08332
Telephone: (856) 825-8707
Fax: (856) 327-2086
David Grennon, Director

ESSEX COUNTY OFFICE FOR THE DISABLED

160 Fairview Avenue, Bldg. 37
Cedar Grove, NJ 07009
Telephone: (973) 228-8230
TDD/Fax: (973) 228-8278
James Davis, Acting Director

GLOUCESTER COUNTY OFFICE OF DISABILITY SERVICES

211 County House Road
Sewell, NJ 08080
Telephone: (856) 307-4830
TDD: (856) 232-9543
Fax: (856) 232-2158
Jackie Love, Director

DEPARTMENT OF HUMAN SERVICES,
COUNTY OF HUNTERDON
8 Gauntt Place, PO Box 2900
Flemington, NJ 08822
Voice/TDD: (908) 788-1372
Fax: (908) 806-4204
Barbara Metzger, Disability Planner

MERCER COUNTY OFFICE FOR THE DISABLED

Joyce McDade Administration Building
640 South Broad Street, PO Box 8068
Trenton, NJ 08650
Telephone: (609) 989-6468
TDD: (609) 989-6865
Fax: (609) 989-6032
Tom Shaw, Director

MIDDLESEX COUNTY OFFICE FOR THE DISABLED

Middlesex County Administration Building
JFK Square, 5th Floor
New Brunswick, NJ 08901
Telephone: (732) 745-4013
Fax: (732) 296-7971
Lawrence Rivera, Director

MONMOUTH COUNTY OFFICE ON DISABILITIES

Human Services Building
3000 Kozlosky Road
PO Box 3000
Freehold, NJ 07728
Telephone: (732) 431-7399
TDD: (732) 431-2066
Fax: (732) 431-7875
Alexander Buono, Director

MORRIS COUNTY OFFICE FOR THE DISABLED

PO Box 900, Morristown, NJ 07963-0900
Voice/TDD: (973) 285-6855
Fax: (973) 285-6883
Christina Brino, Director

County Offices for the Disabled At A Glance

Services Provided:

- Information and Referral
- Technical Assistance
- Consumer Advocacy
- Outreach

OCEAN COUNTY OFFICE FOR THE DISABLED

1027 Hooper Ave. Building 2, 3rd Floor
 Toms River, NJ 08754
 Voice/TDD: (732) 506-5062
 Fax: (732) 506-5309

PASSAIC COUNTY DIVISION OF DISABILITY SERVICES

309 Pennsylvania Avenue
 Paterson, NJ 07503
 Telephone: (973) 881-4559
 TTY: (973) 881-2836
 Fax: (973) 278-4373
 Linda Wilson, Director

SALEM COUNTY OFFICE FOR THE DISABLED

Salem County Inter-agency Council
 98 Market Street, Salem, NJ 08079
 Telephone: (856) 935-7510
 Fax: (856) 935-7747

SOMERSET COUNTY OFFICE FOR THE DISABLED

92 East Main Street
 PO Box 3000, Somerville, NJ 08876
 Telephone: (908) 231-7179
 TDD: (908) 231-7168
 Fax: (908) 707-4127

SUSSEX COUNTY OFFICE FOR THE DISABLED

Sussex County Administration Center
 1 Spring Street, Second Floor
 Newton, NJ 07860
 Telephone: (973) 579-9416
 TDD: (973) 383-8247
 Fax: (973) 579-0571
 Lorraine Hentz, Coordinator

UNION COUNTY OFFICE FOR THE DISABLED

County Administration Building
 Fourth Floor, Elizabethtown Plaza
 Elizabeth, NJ 07207
 Voice/TDD: (908) 527-4840
 Fax: (908) 558-2562
 Charles Newman, Director

WARREN COUNTY OFFICE FOR THE DISABLED

202 Mansfield Street
 Belvidere, NJ 07823
 Telephone: (908) 689-6422
 Fax: (908) 689-4898
 Jeanette Weikel, Coordinator

COUNTY CRISIS INTERVENTION CONTACTS

The numbers listed below provide callers with access to emergency services and counseling for non-medical emergencies and crisis intervention.

ATLANTIC COUNTY	(609) 344-1118
BERGEN COUNTY	(201) 262-4357
BURLINGTON COUNTY	(609) 261-8000
CAMDEN COUNTY	(856) 428-4357 or (856) 541-2222
CAPE MAY COUNTY	(609) 465-5999
CUMBERLAND COUNTY	(856) 455-5555
ESSEX COUNTY	(973) 266-4480
GLOUCESTER COUNTY	(856) 845-9100
HUDSON COUNTY	(866) 367-6023
HUNTERDON COUNTY	(908) 788-6400
MERCER COUNTY	(609) 394-6000
MIDDLESEX COUNTY	(732) 235-5700
MONMOUTH COUNTY	(732) 923-6999
MORRIS COUNTY	(973) 625-0280
OCEAN COUNTY	(800) 245-9090
PASSAIC COUNTY	(973) 470-3025
SALEM COUNTY	(856) 299-3001
SOMERSET COUNTY	(908) 526-4100
SUSSEX COUNTY	(973) 383-1533
UNION COUNTY	(908) 351-6684
WARREN COUNTY	(908) 454-5141

COUNTY BOARDS OF SOCIAL SERVICE

ATLANTIC COUNTY	(609) 348-3001
BERGEN COUNTY	(201) 368-4200
BURLINGTON COUNTY	(609) 261-1000
CAMDEN COUNTY	(856) 225-8800
CAPE MAY COUNTY	(609) 886-6200
CUMBERLAND COUNTY	(856) 691-4600
ESSEX COUNTY	(973) 733-3000
GLOUCESTER COUNTY	(856) 582-9200
HUDSON COUNTY	(201) 420-3000
HUNTERDON COUNTY	(908) 788-1300
MERCER COUNTY	(609) 989-4320
MIDDLESEX COUNTY	(732) 745-3500
MONMOUTH COUNTY	(732) 431-6000
MORRIS COUNTY	(973) 326-7800
OCEAN COUNTY	(732) 349-1500
PASSAIC COUNTY	(973) 881-0100
SALEM COUNTY	(856) 299-7200
SOMERSET COUNTY	(908) 526-8800
SUSSEX COUNTY	(973) 383-3600
UNION COUNTY	(908) 965-2700
WARREN COUNTY	(908) 475-6301

CENTERS FOR INDEPENDENT LIVING

Centers for Independent Living, many of them funded through the Division of Vocational Rehabilitation Services, are community-based, consumer-driven organizations that provide information and referral, peer counseling, skills training, advocacy and a variety of services based on individual needs.

STATEWIDE INDEPENDENT LIVING COUNCIL (SILC)

c/o MOCEANS CIL
279 Broadway, First Floor
Long Branch, NJ 07740
Telephone: (732) 571-3703
TDD: (732) 571-4878
www.njil.org

ALLIANCE FOR DISABLED IN ACTION (ADA)

(Middlesex, Somerset, Union Counties)
629 Amboy Ave., Edison, NJ 08837
Telephone: (732) 738-4388
TDD: (732) 738-9644
www.adacil.org

CAMDEN INDEPENDENT LIVING CENTER

(City of Camden)
2600 Mt. Ephraim Ave., Suite 413
Camden, NJ 08104
Telephone: (856) 966-0800
TDD: (856) 966-0830

CENTER FOR INDEPENDENT LIVING OF SOUTH JERSEY, INC. (CIL-SJ)

(Camden and Gloucester Counties)
1200 Delsea Drive, Plaza 47, Suite 6
Westville, NJ 08093
Telephone: (856) 853-6490
Toll free: (800) 413-3791
TDD: (856) 853-7602

DIAL, INC.

(Essex and Passaic Counties)
66 Mount Prospect Avenue, Suite C1
Clifton, NJ 07013
Telephone: (973) 470-8090
TDD: (973) 470-2521
www.dial-cil.org

DAWN, INC.

(Morris, Sussex and Warren Counties)
400 S. Main Street Suite 3
Wharton, NJ 07885
Telephone: (973) 361-5666
TDD: (973) 361-6032

HANDICAPPED ADVOCATES FOR INDEPENDENT LIVING (HAIL)

(Camden County)
832 Park Ave.
Collingswood, NJ 08108
Telephone: (856) 854-7781)

HEIGHTENED INDEPENDENCE & PROGRESS (HIP)

(Bergen County)
131 Main Street, Suite 120
Hackensack, NJ 07601
Telephone: (201) 996-9100
TDD: (201) 996-9424
www.hipcil.org

HEIGHTENED INDEPENDENCE & PROGRESS-HUDSON

(Hudson County)
2815 Kennedy Blvd, Suite 2-G
Jersey City, NJ 07306
Telephone: (201) 413-1200
TDD: (201) 413-0521
www.hipcil.org

MOCEANS CENTER FOR INDEPENDENT LIVING

(Monmouth and Ocean County)
279 Broadway, First Floor
Long Branch, NJ 07740
Telephone: (732) 571-4884
TDD: (732) 571-4878
www.njil.org/monmouth.html

PROGRESSIVE CENTER FOR INDEPENDENT LIVING (PCIL)

(Hunterdon and Mercer Counties)
Parkway Plaza Shopping Center
831 Parkway Avenue, Unit B-2
Ewing, NJ 08618
Telephone: (609) 530-0006
TDD: (609) 530-1234

RESOURCES FOR INDEPENDENT LIVING (RIL)

(Burlington County)
126 Franklin St.
Riverside, NJ 08075
Telephone: (856) 764-2745
TDD: (856) 461-3482
www.rilnj.org

TOTAL LIVING CENTER, INC. (TLC)

(Atlantic County)
402-A White Horse Pike, PO Box 342
Egg Harbor, NJ 08215
Telephone: (609) 965-3734
TDD: (609) 965-5390
<http://tlcenter.org>

TRI-COUNTY INDEPENDENT LIVING CENTER, INC.

(Cape May, Cumberland, Salem Counties)
120 North High Street, Suite 12
Millville, NJ 08332
Telephone: (856) 327-5177
TDD: (856) 327-5328

NJ EASE (New Jersey Easy Access, Single Entry) is a New Jersey Department of Health and Senior Services program, in partnership with county governments, to provide a convenient way for senior citizens and their families to learn about and obtain needed services. NJ EASE provides information on and access to services that address the financial, medical, and social needs of seniors.

Through NJ EASE, each county in New Jersey provides outreach, case management, transportation, senior centers, volunteer opportunities, health promotion, nutrition programs, education, health insurance counseling, adult protective services, senior employment, and information on housing and long-term care options.

County Offices on Aging

Atlantic County(609) 645-7700 ext. 4700	Middlesex County(732) 745-3295
Bergen County(201) 336-7400	Monmouth County(732) 431-7450
Burlington County(609) 265-5069	Morris County(973) 285-6848
Camden County(856) 858-3220	Ocean County(732) 929-2091
Cape May County(609) 886-2784/2785	Passaic County(973) 686-7752/7756
Cumberland County(856) 453-2220/2222	Salem County(856) 935-7510 ext. 8446
Essex County(973) 395-8375	Somerset County(908) 704-6346
Gloucester County(856) 384-6910	Sussex County(973) 579-0554
Hudson County(201) 271-4320	Union County(908) 527-4870/4869
Hunterdon County(908) 788-1363/1362	Warren County(908) 475-6591
Mercer County(609) 989-6661 /6662	

ADULT PROTECTIVE SERVICES

(609) 943-3473

The role of Adult Protective Services, is to investigate complaints of suspected abuse, neglect, and/or exploitation of vulnerable adults aged 18 or older. A complaint to Adult Protective Services will generate a thorough assessment, which will include a private face-to-face interview with the potentially at-risk adult, to determine if intervention is warranted. All information generated by the investigation is confidential. A report of suspected abuse may be made to the Aging and Community Services Information and Referral toll-free number or to the APS office in the county in which the individual lives.

Senior Information Line (800) 792-8820

Atlantic County(609) 645-7700 Ext. 4348	Morris County(973) 326-7282
Bergen County(201) 368-4300	or (973) 326-7283
Burlington County(609) 261-1000 Ext. 356	Ocean County(732) 286-5819
Camden County(856) 225-8190	Passaic County(973) 881-2600
Cape May County(609) 886-6200 Ext. 370	or (973) 881-2616
Cumberland County(856) 825-6810 Ext. 219	Salem County(856) 935-7510
or 299	Somerset County(908) 526-8800
Essex County(973) 624-2528 Ext. 134	Sussex County(973) 383-3600 Ext. 40
Gloucester County(856) 582-9200	Union County(908) 497-3900
Hudson County(201) 295-5160	or (908) 497-3902
Hunterdon County(908) 788-1300	Warren County(908) 475-6301
Mercer County(609) 989-4346	
Middlesex County(732) 745-3635	
Monmouth County(732) 531-9191	



The following agencies are grouped by their service population. Agencies listed provide services on a statewide basis. These agencies provide a variety of support services. They are categorized by target disability as a matter of reference, although some may serve additional populations. Where a local website was not available, a national site has been substituted.

ALZHEIMER'S DISEASE

The Alzheimer's Association
Greater New Jersey Chapter
400 Morris Avenue Suite 251
Denville, NJ 07834
Telephone: (800) 883-1180 (Toll Free)
(973) 586-4300

www.alznj.org

Delaware Valley Chapter
The Atriums at Greentree Commons
11000 Lincoln Drive West, Suite 7
Marlton, NJ 08053-3431
Telephone: (800) 272-3900 (Toll Free)
(856) 797-1212

www.alz-delawarevalley.org

ARTHRITIS/FIBROMYALGIA

Arthritis Foundation-New Jersey Chapter
200 Middlesex Turnpike
Iselin, NJ 08830
Telephone: (888) 467-3112 (Toll Free)
(732) 283-4300

www.arthritis.org

AIDS/HIV

Hyacinth AIDS Foundation
317 George Street, Suite 203
New Brunswick, NJ 08901
Telephone: (800) 433-0254 (Toll Free)
(732) 246-0204 (outside NJ)

www.hyacinth.org

New Jersey Women and Aids Network
Northern Region
982 Summit Avenue, Lower Level
Jersey City, NJ 07307
Telephone: (201) 239-5777
Fax: (201) 239-5779

Southern Region
7 Spring Street
New Brunswick, NJ 08901
Telephone: (732) 846-4462
Fax: (732) 846-2674

www.njwan.org

AMYOTROPHIC LATERAL SCLEROSIS (ALS)

Neuromuscular and ALS Center
Robert Wood Johnson University Hospital
UMDNJ-RWJMS
125 Paterson Street, Suite 6100
New Brunswick, NJ 08901
Telephone: (732) 235-7331

www2.umdj.edu/nmalsweb/

AUTISM

New Jersey Center for Outreach and Services for
the Autism Community, Inc. (COSAC),
1450 Parkside Avenue, Suite 22
Ewing, NJ 08638
Telephone: (609) 883-8100
(800) 4-AUTISM (Toll Free)
Fax: (609) 883-5509

www.njcosac.org

BLIND/VISUALLY IMPAIRED

National Federation of the Blind-NJ
69 Prospect Place
Belleville, NJ 07109
Telephone: (973) 759-3622
www.nfb.org

New Jersey Council for the Blind
520 Ewingville Road
Ewing, NJ 08638
Telephone: (609) 882-2446

New Jersey Foundation for the Blind
PO Box 929
230 Diamond Spring Road
Denville, NJ 07834
Telephone: (973) 627-0055

BURNS

National Burn Victim Foundation
PO Box 409
Basking Ridge, NJ 07920
Telephone: (908) 953-9091
Fax: (908) 953-9099

www.nbvbf.com

CEREBRAL PALSY

Alliance for the Betterment of Citizens with Disabilities
(ABCD)

127 Route 206, Suite 18

Hamilton, NJ 08610

Telephone: (609) 581-8375

Fax (609) 581-8512

www.abcdnj.org

First Cerebral Palsy of New Jersey

(973) 751-0200

Cerebral Palsy League of Union County

(908) 709-1800

LADACIN Network

(732) 493-5900

Cerebral Palsy of North Jersey

(973) 763-9900 x200

www.cpnj.org

Passaic County Elks Cerebral Palsy Treatment
Center

(973) 772-2600

www.passaiccountyelkscpc.org

United Cerebral Palsy of Hudson County

(201) 662-0080

Cerebral Palsy of New Jersey

354 South Broad Street, Trenton, NJ 08608

Telephone: (609) 392-4004

(888) 322-1918

TTY (609) 393-7044

Fax: (609) 392-3505

www.cpfnj.org

Cerebral Palsy Association of Middlesex County

Roosevelt Park - 10 Oak Drive

Edison, NJ 08837

Telephone: (732) 549-6187

Fax: (732) 494-0629

United Cerebral Palsy of Morris-Somerset, Inc.

245 Main Street, Suite 113

Chester, NJ 07930

Telephone: (908) 879-2243

Fax: (908) 879-8363

Githens Center (Burlington County Cerebral Palsy
Association)

40 Cedar Street

Mount Holly, NJ 08060

Telephone: (609) 261-1667

Fax: (609) 261-1844

www.githsenscenter.org

CANCER

American Cancer Society-NJ

3076 Princeton Pike

Lawrenceville, NJ 08648

Telephone: (800) 227-2345

www.cancer.org

CARDIAC/HEART DISEASE

American Heart Association:

Northern New Jersey

2550 Route 1

North Brunswick, NJ 08902

Telephone: (732) 821-2610

Fax: (732) 821-2736

Central New Jersey

2550 Route 1

North Brunswick, NJ 08902

Telephone: (732) 821-2610

Fax: (732) 821-2736

www.americanheart.org

Southern New Jersey

600 South White Horse Pike

Audubon, NJ 08106

Telephone: (856) 546-5600

Fax: (856) 546-0861

CHRONIC FATIGUE SYNDROME

NJCFSa (New Jersey Chronic Fatigue Syndrome
Association, Inc.)

PO Box 341

Penns Grove, NJ 08069

Telephone: (609) 219-0662

<http://njcfsa.org>

CROHN'S DISEASE

Crohn's and Colitis Foundation of America

New Jersey Chapter

45 Wilson Ave.

Manalapan, NJ 07726

Telephone: (732) 786-9960

www.ccfa.org

COGNITIVE DISABILITY

The Arc of New Jersey

985 Livingston Avenue

North Brunswick, NJ 08902

Telephone: (732) 246-2525

Fax: (732) 214-1834

www.arcnj.org

CROSS-DISABILITY

Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 Route 206, Suite 18
Hamilton, NJ 08610
Telephone: (609) 581-8375
Fax: (609) 581-8512
www.abcdnj.org

Coalition for Inclusive Ministries
Elizabeth M. Boggs Center-UAP
335 George St. 3rd Floor, PO Box 2688
New Brunswick, NJ 08903-2688
Telephone: (732) 235-9300
Fax: (732) 235-9330
www.rwjms.umdnj.edu/boggscenter/projects/comm_sup_4.htm

Community Access Unlimited
80 West Grand Street, Elizabeth, NJ 07202
Telephone: (908) 354-3040
Fax: (908) 354-2665
www.caunj.org

Easter Seal Society of New Jersey, Inc.
1 Kimberly Road
East Brunswick, NJ 08816
Telephone: (732) 257-6662
Fax: (732) 257-7373
www.easterseals.org

Project Freedom
223 Hutchinson Road
Robbinsville, NJ 08691
Telephone: (609) 448-2998
Fax: (609) 448-5821
www.projectfreedom.org

Spectrum for Living
210 Rivervale Road, Suite 3
River Vale, NJ 07675
Telephone: (201) 358-8000
Fax: (201) 358-8089
www.spectrumforliving.org

CYSTIC FIBROSIS

Cystic Fibrosis Foundation
Greater New Jersey Chapter
117 Kinderkamack Road
River Edge, NJ 07661
Telephone: (201) 457-1800
Fax: (201) 457-1898
www.ccf.org

DEAF/HARD OF HEARING

Self Help for Hard of Hearing People (SHHH)
Telephone: (732) 873-1130
Fax: (732) 262-0984
www.shhh.org

Association of Late-Deafened Adults (ALDA-NJ)
PO Box 423
Tenafly, NJ 07607
TTY: (201) 768-2552

Association of Late-Deafened Adults (ALDA-GS)
3 Tamarack Farm Lane
Califon, NJ 07830
Voice: (908) 832-5082
TTY: (908) 832-5056
www.alda.org

NJ Association of the Deaf, Inc. (NJAD)
PO Box 801
Ramsey, NJ 07446
TTY: (609) 242-0240
Fax: (609) 242-0720
www.njad.org

DIABETES

American Diabetes Association
Northern NJ Chapter
19 Schoolhouse Rd.
Somerset, NJ 08873
Telephone: (732) 469-7979
Fax: (732) 469-3906
www.diabetes.org

American Diabetes Association
Southern NJ Chapter
1060 Kings Highway North, Suite 309
Cherry Hill, NJ 08034
Telephone: (856) 482-9047
(800) 342-2383
Fax: (856) 667-8631
www.diabetes.org

DWARFISM

Little People of America
District 2
Telephone: (908) 537-6668
(888) LPA-2001
www.lpad2.org

EATING DISORDERS

New Jersey American Anorexia Bulimia Association
(AA/BA of NJ)
10 Station Place
Metuchen, NJ 08840
Telephone: (800) 522-2230
Fax: (609) 688-1544
www.njaaba.org

Food Addicts Anonymous
NJ Helpline (888) 322-9484
www.foodaddictsanonymous.org

EPILEPSY

Epilepsy Foundation of New Jersey
429 River View Plaza
Trenton, NJ 08611
Telephone: (800) 336-5843
(609) 392-4900
Fax: (609) 392-5621
www.efnj.com

HEAD INJURY/TRAUMATIC BRAIN INJURY

Brain Injury Association of New Jersey
1090 King Georges Post Road
Suite 708, Edison, NJ 08837
Telephone: (732) 738-1002
(800) 669-4323
Fax: (732) 738-1132
www.bianj.org

HEPATITIS

Hepatitis Foundation International
National Headquarters
504 Blick Dr.
Dover Spring, Maryland, 20904
Telephone: (800) 891-0707
(301) 622-4200
Fax: (301)-622-4702
www.hepfi.org

HUNTINGTON'S DISEASE

Huntington's Disease Society of America
New Jersey Chapter
114 B South Main St.
Box 67A
Cranbury, NJ 08512
Telephone: (609) 448-3500
Fax: (609) 448-3521
www.hdsa.org

LEARNING DISABILITIES

The International Dyslexia Association
New Jersey Branch
PO Box 32
Long Valley, NJ 07853
Telephone: (908) 879-0466
www.interdys.org

LUPUS

Lupus Foundation of America
Northern/Central NJ Chapter
PO Box 320
Elmwood Park, NJ 07407
Telephone: (800) 322-5816
(201) 791-7868
Fax: (201) 794-8605
www.lupus.org

Southern NJ Chapter
Business Executive Complex
1873 Route 70 East, Suite 110F
Cherry Hill, NJ 08003
Telephone: (856) 424-0255
(877) 475-8787 (Toll-free)
Fax: (856) 424-0219
www.sjlupus.org

MENTAL ILLNESS

Mental Health Association in New Jersey
88 Pompton Avenue
Verona, NJ 07044
Telephone: (973) 571-4100
Fax: (973) 857-1777
www.mhanj.org

COMHCO (Coalition of Mental Health Consumers
Organizations) Self-Help Center
Telephone (973) 778-7361

NAMI-New Jersey
1562 Route 130
North Brunswick, NJ 08902
Telephone: (732) 940-0991
Fax: (732) 940-0355
www.naminj.org

MUSCULAR DYSTROPHY

Muscular Dystrophy Association
1030 St. Georges Avenue, Suite 303A
Avenel, NJ 07001
Telephone: (732) 750-2333
Fax: (732) 636-5580
www.mdausa.org

Muscular Dystrophy Association
1040 N. Kings Highway
Cherry Hill, NJ 08034
Telephone: (856) 356-4467
Fax: (856) 356-4473
www.mdausa.org

Muscular Dystrophy Association
1161 Broad St., Suite 114, South Bldg.
Shrewsbury, NJ 07702
Telephone: (732) 389-0855
Fax: (732) 389-0854
www.mdausa.org

Muscular Dystrophy Association
5940 Hamilton Blvd., Suite F
Allentown, PA 18106
Telephone: (610) 391-1977
Fax: (610) 391-0416
www.mdausa.org

Muscular Dystrophy Association
25 E. Spring Valley Avenue, Suite 240
Maywood, NJ 07607
Telephone: (201) 843-4452
Fax: (201) 843-2324
www.mdausa.org

MULTIPLE SCLEROSIS

National Multiple Sclerosis Society
Greater North Jersey Chapter
1 Kalisa Way, Suite 205
Paramus, NJ 07652
Telephone: (201) 967-5599
Fax: (201) 967-7085
www.njbnmss.org

National Multiple Sclerosis Society
Mid-Jersey Chapter
246 Monmouth Road
Oakhurst, NJ 07755
Telephone: (732) 660-1005
Fax: (732) 660-1338
www.nationalmssociety.org

Multiple Sclerosis Society
Greater Delaware Valley Chapter
1 Reed Street, Suite 200
Philadelphia, PA 19147
Telephone: (215) 271-2400
Fax: (215) 271-6122
www.nationalmssociety.org/pae/home/

Multiple Sclerosis Association of America
National Headquarters
706 Haddonfield Road
Cherry Hill, NJ 08002
Telephone: 1-800-LEARN MS (532-7667)
www.msaa.com

PARKINSON'S DISEASE

American Parkinson's Disease Association, Inc.
Robert Wood Johnson University Hospital
1 Robert Wood Johnson Place
PO Box 2601
New Brunswick, NJ 08903-2601
Telephone: (732) 745-7520
Fax: (732) 745-3114
www.apdaparkinson.org

POLIO/POST-POLIO

New Jersey Polio Network
PO Box 537
Martinsville, NJ 08836
Telephone: (201) 845-6860
Fax: (908) 236-9388
www.njpolio.org

RESPIRATORY DISEASE

American Lung Association
New Jersey Chapter
1600 Route 22 East
Union, NJ 07083-3407
Telephone: (908) 687-9340
Fax: (908) 851-2625
www.lungusa.org

SICKLE CELL DISEASE

Sickle Cell Disease Association of America
SCDAA - New Jersey (North Jersey)
PO Box 3804
Jersey City, NJ 07303
Telephone: (201) 432-8459
Fax: (201) 435-9753

SCDAA - Philadelphia/Delaware Valley
(South Jersey)
4601 Market Street, 2nd Floor
Philadelphia, PA 19139
Telephone: (215) 471-8686
Fax: (215) 471-7441
www.sicklecelldisease.org

SCLERODERMA

Scleroderma Foundation (Southern NJ)
Delaware Valley Chapter
557 Wall Road
Spring Lake, NJ 07762
Telephone: (866) 675-5545
Fax: (732) 449-7039
www.sclerodermadv.org

Tri-State Chapter (Northern NJ)
62 Front Street
Binghamton, NY 13905
Telephone: (607) 723-2239
Fax: (607) 723-2039
www.scleroderma.org/chapter/tristate

SENSORY IMPAIRMENTS

New Jersey Association of the Deaf-Blind, Inc.
24 K World's Fair Drive
Somerset, NJ 08873-1349
Telephone/TTY: (732) 805-1912
Fax: (732) 805-3088

New Jersey Speech, Language and Hearing Association
203 Towne Centre Drive
Hillsborough, NJ 08844
Telephone: (908) 359-5308
Fax: (908) 359-7619
www.njscha.org

SPINA BIFIDA

Spina Bifida Association of the Tri-State Region
84 Park Avenue
Flemington, NJ 08822
Telephone: (908) 782-7475
(877) 722-8774 (Toll-free)
Fax: (908) 782-6102
www.sbatsr.org

SPINAL CORD INJURY (SCI)

Christopher & Dana Reeve Paralysis Resource Center
Short Hills Plaza
636 Morris Turnpike, Suite 3A
Short Hills, NJ 07078
Telephone: (800) 539-7309
www.paralysis.org

Central Jersey Spinal Cord Association
17 Jefferson Avenue
New Brunswick, NJ 08903
Telephone: (732) 220-0870

STROKE/CVA

New Jersey Stroke Activity Center, Inc.
725 Joralemon Street, Suite 191
Belleville, NJ 07109
Telephone: (973) 450-4114
www.njsac.org

DON'T SEE WHAT YOU NEED?

The Division of Disability Services maintains an extensive list of additional resources.

Call with specific questions or inquiries

(888) 285-3036

NOTES:



ADAPT(American Disabled for Attendant Programs Today)
www.adapt.org

Advocates for Better Communication
www.lhh.org/abc

Archimedes Project (Adaptive Technology)
<http://archimedes.stanford.edu/>

Center for an Accessible Society
www.accessiblesociety.org

Disability Central
www.disabilitycentral.com

Disability Info
www.disabilityinfo.gov

Disabilities Studies and Services Center
www.dssc.org

Disability Resources Monthly
www.disabilityresources.org

Disability Social History Project
www.disabilityhistory.org

DO-IT Foundation (Self Determination & Employment)
www.washington.edu/doit

Family Village
www.familyvillage.wisc.edu

Freedom Clearinghouse
www.freedomclearinghouse.org

Half the Planet
www.halftheplanet.com

I Can Online
www.icanonline.net

Inclusion Network
www.inclusion.org

Independent Living USA
www.ilusa.com

Institute for Community Inclusion
www.communityinclusion.org

Institute on Disability Culture
www.dimenet.com/disculture

Independent Living Institute
www.independentliving.org

International Paralympic Committee
www.paralympic.org

Mobility International USA
www.miusa.org

National Association on Alcohol, Drugs & Disability
www.naadd.org

National Council on Disability
www.ncd.gov

National Organization on Disability
www.nod.org

Parents Advocacy Coalition for Educational Rights
www.pacer.org

Project Gutenberg (E-text Archive)
www.gutenberg.net

Society for Disability Studies
www.uic.edu/orgs/sds/

Special Child
www.specialchild.com

Spinal Cord Society
<http://members.aol.com/scsweb>

Through the Looking Glass
www.lookingglass.org

Untangling the Web
www.icdi.wvu.edu/others.htm

Wired on Wheels
www.wiredonwheels.com

**ADVOCACY-GENERAL**

Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 Route 206, Suite 18
Hamilton, NJ 08610
Telephone: (609) 581-8375
Fax: (609) 581-8512 (also see page 16)

Association for the Advancement of Mental Health
819 Alexander Road
Princeton, NJ 08540
Telephone: (609) 452-2088
Fax: (609) 452-0627

Association for Children of New Jersey
35 Halsey Street, 2nd Floor, Newark, NJ 07102
Telephone: (973) 643-3876
Fax: (973) 643-9153
www.acnj.org

Association for Special Children and Families
PO Box 494
Hewitt, NJ 07421-0494
Telephone: (973) 728-8744
Fax: (973) 728-5919

New Jersey Self-Advocacy Project
44 Stelton Road, Suite 110
Piscataway, NJ 08854
Telephone: (732) 926-8010
Fax: (732) 926-8030
www.arcnj.org/sap.htm

New Jersey Minorities with Disabilities Coalition
PO Box 2724
26 North Eastfield Ave.
Trenton, NJ 08607
Telephone: (609) 897-0745

ADVOCACY-EDUCATION

Statewide Parent Advocacy Network (SPAN)
35 Halsey Street, 4th Floor
Newark, NJ 07102
Telephone: (800) 654-7726
(973) 642-8100
Fax: (973) 642-8080
Northern Regional Office: (201) 343-2009 x 237
Southern Regional Office: (856) 767-7774 x 4 or 5
Bilingual Office: (973) 279-7100
www.spannj.org

Special Needs Advocates for Parents (SNAP)
30A Veerland Road, Suite 130
Florham Park, NJ 07932
Telephone: (973) 236-9887
(877) 348-6497 (Toll-free)
Fax: (973) 236-9874
www.snapinfo.org

ADVOCACY-FAMILY SUPPORT

Family Support Center
Epilepsy Foundation of New Jersey
2516 Highway 35
Manasquan, NJ 08736
Telephone: (732) 528-8080
Fax: (732) 528-8095
www.familysupportnj.com

ADVOCACY-INFORMATION/RESEARCH

United Spinal Association (formerly EPVA)
245 West Houston Street
New York, NY 10074
Telephone: (800) 807-0192
www.unitedspinal.org

ADVOCACY-LEGAL SERVICES

American Civil Liberties Union
PO Box 750
Newark, NJ 07101
Telephone: (973) 642-2084
www.aclu-nj.org

Community Health Law Project

185 Valley Road
South Orange, NJ 07079
Telephone: (973) 275-1175
Toll-free: (888) 838-3180
Fax: (973) 275-5210
TDD: (973) 275-1721
www.chlp.org

**Community Health Law Project
Branch Offices**

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BRANCH OFFICES

Community Health Law Project
650 Bloomfield Avenue Suite 210
Bloomfield, NJ 07003
Telephone: (973) 680-5599
Fax: (973) 680-1488
TDD: (973) 680-1116

Community Health Law Project
225 East State Street
Trenton, NJ 08608
Telephone: (609) 392-5553
Fax:/TDD: (609) 392-5369

Community Health Law Project
65 Jefferson Avenue, Elizabeth, NJ 07201
Telephone: (908) 355-8282
Fax: (908) 355-3724
TDD: (908) 355-3369

Community Health Law Project
Station House Office Building
900 Haddon Avenue Suite 400
Collingswood, NJ 08108
Telephone/TDD: (856) 858-9500
Fax: (856) 858-9545

Community Health Law Project
601 Grand Avenue
Asbury Park, NJ 07712
Telephone: (732) 502-0059
Fax: (732) 502-9089

New Jersey State Bar Association
One Constitution Square
New Brunswick, NJ 08901
Telephone: (732) 249-5000
Fax: (732) 249 2815
www.njsba.com

New Jersey Protection and Advocacy, Inc.
210 South Broad Street, 3rd Floor
Trenton, NJ 08608
Telephone: (800) 922-7233
(609) 292-9742
Fax: (609) 777-0187
www.njpanda.org

see page 4

Legal Services of New Jersey
PO Box 1357
Edison, NJ 08818
Telephone: (732) 572-9100
(888) 576-5529 (Toll-free)

Division on Civil Rights

PO Box 090
Trenton, NJ 08625
Telephone: (609) 292-4605
TTY: (609) 292-1785
Fax: (609) 292-3458
www.NJCivilRights.org

BRANCH OFFICES

Division on Civil Rights
26 South Pennsylvania Avenue, 3rd Fl.
Atlantic City, NJ 08401
Telephone: (609) 441-3100
TTY: (609) 441-7648
Fax: (609) 441-3578

Division on Civil Rights
One Port Center
2 Riverside Drive, 4th Fl.
Camden, NJ 08103
Telephone: (856) 614-2550
TTY: (856) 614-2574
Fax: (856) 614-2568

Division on Civil Rights
574 Newark Avenue
Jersey City, NJ 07306
Walk-In Office on Wednesday, 9am - 5pm

Division on Civil Rights
31 Clinton Street, 3rd Fl.
PO Box 46001
Newark, NJ 07102
Telephone: (973) 648-2700
TTY: (973) 648-4678
Fax: (973) 648-4405

Division on Civil Rights
100 Hamilton Plaza, 8th Fl.
Paterson, NJ 07501
Telephone: (973) 977-4500
TTY: (973) 977-1955
Fax: (973) 977-4511

ADVOCACY-SUPPORT GROUPS

New Jersey Self-Help Clearinghouse
100 East Hanover Ave, 2nd Floor
Cedar Knolls, NJ 07927
Telephone: (800) 367-6274
Fax: (973) 326-9467
www.njgroups.org

VII

PROFESSIONAL AND PROVIDER ORGANIZATIONS

Association of Schools and Agencies for the Handicapped (ASAH)
2125 Route 33
Lexington Square
Hamilton Square, NJ 08690
Telephone: (609) 890-1400
Fax: (609) 890-8860
www.asah.org

New Jersey Association of Community Providers, Inc.
1901 North Olden Avenue, Suite 25
Ewing, NJ 08618
Telephone: (609) 406-1400
Fax: (609) 406-1442

New Jersey Association of Rehabilitation Facilities and CNA Services
150 West State Street, Suite 120
Trenton, NJ 08608
Telephone: (609) 392-1255
Fax: (609) 392-3236

New Jersey Adult Day Service Association
Telephone: (732) 329-8888

**For Home Care Associations,
see page 46**

SERVICE ANIMAL RESOURCES

Canine Companions for Independence
P.O. Box 205
Farmingdale, NY 11735
Telephone/TDD: (800) 572-2275
www.caninecompanions.org

Canine Partners for Life
P.O. Box 170
Cochranville, PA 19330
Telephone: (610) 869-4902
Fax: (610) 869-9785
www.k94life.org/

Delta Society
580 Naches Avenue, Suite 101
Renton, WA, 98055
Telephone: (425) 266-7357
www.deltasociety.org

Seeing Eye, Inc.
P.O. Box 375
Morristown, NJ 07963-0375
Telephone: (973) 539-4425
Fax: (973) 539-0922
www.seeingeye.org

See Appendix 5

IX

RECREATION RESOURCES

SPORTS AND TRAINING

New Jersey Special Olympics
3 Princess Road
Lawrenceville, NJ 08648
Telephone: (800) 650-7665
Fax: (609) 896-8040
www.sonj.org

New Jersey Tournament of Champions
466 Ely Harmony Road
Freehold, NJ 07728
Telephone: (732) 462-7945
Fax: (732) 409-3612

ARTS PROGRAMS

VSA Arts New Jersey
703 Jersey Avenue
New Brunswick, NJ 08901
Telephone: (732) 745-3885
Fax: (732) 745-4524
www.vsanj.org

**For local recreation resources,
call the Division of Disability
Services at**

888-285-3036

X**TECHNOLOGY RESOURCES****ASSISTIVE TECHNOLOGY**

Assistive technology is equipment or services which increase, maintain or improve the functional capability of an individual with a disability. The following programs and agencies provide both awareness of and access to assistive technology.

“BACK IN ACTION”**ASSISTIVE DEVICES RECYCLING CENTER**

Telephone: (800) 554-2626

TTY: (908) 234-1227

NEW JERSEY PROTECTION AND ADVOCACY

Telephone: (800) 922-7233

TDD: (609) 633-7106

www.njpanda.org

ASSISTIVE TECHNOLOGY ADVOCACY CENTER (ATAC)

210 S. Broad Street, 3rd Floor

Trenton, NJ 08608

Telephone: (609) 292-9742

(800) DIAL-TEC

TDD: (609) 633-7106

Fax: (609) 777-0187

www.njpanda.org

REHABILITATION TECHNOLOGY SERVICES AND TECHNOLOGY LENDING CENTER

CPNJ, 354 South Broad Street

Trenton, NJ 08608

Telephone: (609) 392-4004

(888) 322-1918 (Toll-free)

TDD: (609) 392-7044

Fax: (609) 392-350

TECHNOLOGY RESOURCES ON THE WEB

Able Data www.abledata.com

Ability Hub www.abilityhub.com

AssistiveTech.net www.assistivetech.net

CanDo.com www.cando.com

Northeast ADA & IT Center www.northeastada.org

RESNA www.resna.org

TechDis www.niad.sussex.ac.uk

Web Access Interactive www.w3.org/WAI/

XI**NATIONAL RESOURCES**

Many national organizations can offer assistance to people with disabilities and their families. Here are some telephone numbers, hotlines, and websites for additional resources.

Ability OnLine Support Network

(416) 650-6207

www.ablelink.org

American Association on Mental Retardation

(800) 424-3688

www.aamr.org

American Cancer Society

(800) 227-2345

www.cancer.org

American Foundation for the Blind

(800) 232-5463

www.afb.org

American Stroke Association

(888) 478-7653

www.strokeassociation.org

Amputee Coalition of America

(888) 267-5669

www.amputee-coalition.org

Amyotrophic Lateral Sclerosis Association

(800) 782-4747

www.alsa.org

The Arc

(800) 433-5255

www.thearc.org

Brain Injury Association Family Helpline

(800) 444-6443

www.biausa.org

Center for Rehabilitation Technology

(888) 707-3422

www.helenhayeshospital.org

Chronic Fatigue and Immune Dysfunction

Syndrome Association of America

(800) 442-3437

www.cfids.org

Children and Adults with Attention Deficit Disorder
(CHADD)
(800) 233-4050
www.chadd.org

Cystic Fibrosis Foundation
(800) 344-4823
www.cff.org

Disability Rights Education and Defense Fund
(510) 644-2555
www.dredf.org

Easter Seals National Headquarters
(800) 221-6827
www.easter-seals.org

Epilepsy Foundation of America
(800) 332-1000
www.epilepsyfoundation.org

National Clearinghouse on Postsecondary Education for
Individuals with Disabilities
(800) 544-3284
www.heath.gwu.edu/

Job Accommodation Network
(800) 526-7234
www.jan.wvu.edu

Learning Disabilities Association
(412) 341-1515
www.ldanatl.org

Muscular Dystrophy Association
(800) 572-1717
www.mdausa.org

National Accessible Apartment Clearinghouse
(800) 421-1221
www.aptsforrent.com/naac

National Association of the Deaf
(301) 587-1789 (TTY) (301) 587-1788 (Voice)
www.nad.org

National Association for Parents of Children with
Visual Impairments
(800) 562-6265
www.napvi.org

National Association of People with AIDS
(202) 898-0414
www.napwa.org

National Autism Hotline
(304) 525-8014
www.autismservicescenter.org

National Council on Alcoholism and Drug Dependence
(800) 622-2255
www.ncadd.org

National Downs Syndrome Society
(800) 221-4602
www.ndss.org

National Fragile X Foundation
(800) 688-8765
www.fragilex.org

Center for Housing and New Community Economics
(800) 220-8770
www.alliance.unh.edu

National Information Center for Children & Youth With
Disabilities (NICHCY)
(800) 695-0285
www.nichcy.org

National Library Services for the Blind and Physically
Handicapped
(202) 707-5100
www.loc.gov/nls/

National Mental Health Association
(800) 969-6642
www.nmha.org

National Multiple Sclerosis Society
(800) 344-4867
www.nmss.org

National Organization for Rare Disorders
(800) 999-6673
www.rarediseases.org

National Spinal Cord Injury Association
(800) 962-9629
www.spinalcord.org

Office of Disability Employment and Policy (ODEP)
(866) 633-7365
www.dol.gov/odep

Paralyzed Veterans of America
(800) 424-8200
www.pva.org

Reflex Sympathetic Dystrophy Syndrome Association
(877) 662-7737
www.rfds.org

Society for Disability Studies
(312) 996-4664
www.uic.edu/orgs/sds/

XII

RESEARCH RESOURCES



Library for the Blind and Handicapped
PO Box 501
2300 Stuyvesant Avenue
Trenton, NJ 08625
Telephone: (800) 792-8322
(609) 530-4000
Fax: (609) 530-6384
www.njstatelib.org

Recording for the Blind and Dyslexic (RFB&D)
20 Roszel Road
Princeton, NJ 08540
Telephone: (800) 221-4792
Fax: (609) 987-8116
www.rfbid.org

New Jersey State Library
PO Box 520, 185 West State Street
Trenton, NJ 08625
Telephone: (609) 292-6220
Fax: (609) 292-2746
www.njstatelib.org

RESEARCH RESOURCES ON THE WEB

Disability Research Institute www.dri.uiuc.edu
Disability Statistics Center <http://dsc.ucsf.edu>
National Center for the Dissemination
of Disability Research www.ncddr.org
National Rehabilitation Information
Center www.naric.com
National SCI Statistical Center
www.spinalcord.uab.edu

XIII

RIGHTS AND LAWS

The Individuals with Disabilities Education Act (IDEA)

Full text available:
<http://www4.law.cornell.edu/uscode/20/1400.html>
Federal law mandating that all children, regardless of disability, are entitled to a free, appropriate education, without extra cost and in the least restrictive and segregated environment possible.

The Rehabilitation Act of 1973

Full text available:
www.dot.gov/ost/docr/regulations/library/rehabact.htm
Federal law which mandates all federal government agencies, and agencies with federal government contracts, to take affirmative action to employ people with disabilities. It also protects otherwise qualified people with disabilities from being denied services or benefits from a program receiving federal money.

The Americans with Disabilities Act (ADA)

Full text available:
www.usdoj.gov/crt.ada/pubs/ada.txt
Federal civil rights law which guarantees individuals with disabilities equal opportunity in employment, public accommodations, state and local government services, transportation, and telecommunications.

The Developmentally Disabled Rights Act

State law mandating that an individual with a developmental disability has a right to appropriate treatment for his or her disability, and that that treatment should be designed to maximize the individual's potential.

The Fair Housing Act

www.hud.gov/fairhousing
Federal law which prohibits discrimination in the sale or rental of houses and apartments. It is also discriminatory to refuse to allow the modification of a home to provide physical access.

The Motorized Wheelchair Lemon Law

www.state.nj.us/lps/ca/brief/wheel.htm
The Wheelchair Lemon Law requires manufacturers to give customers warranties of at least one year that cover defects which impair the use, value or safety of the chair or scooter. After three unsuccessful attempts at repairing the same problem with the wheelchair or motorized scooter or if the wheelchair or motorized scooter is out of service for a total of twenty days, the customer may be entitled to a replacement, refund, or early lease termination, minus a reasonable allowance for use.

The Snow Removal Act

Full text available:
www.njleg.state.nj.us/9899/Bills/pl99/182_.htm
In a public parking area, the person who owns or controls the area shall be responsible for assuring that the restricted spaces remain free from obstruction. This includes shopping carts and other debris. Ice and snow must be removed within 48 hours after the weather condition has ceased.

New Jersey Handicapped Parking Laws Appendix 1

The Work Incentives Improvement Act

www.ssa.gov/work/Ticket/ticket_info.html

President Clinton signed the Ticket to Work and Work Incentives Improvement Act of 1999 on December 17. This new law increases beneficiary choice in obtaining rehabilitation and vocational services; removes barriers that require people with disabilities to choose between health care coverage and work; and insures that more Americans with disabilities have the opportunity to participate in the workforce and lessen their dependence on public benefits.

LEGAL ASSISTANCE

Civil Rights

The Division on Civil Rights, within the New Jersey Department of Law and Public Safety, is responsible for investigating allegations of discrimination and for seeking resolution through conciliation, hearings, or court orders. People with disabilities can file a complaint by calling the division or any of its enforcement branches.

The Division on Civil Rights

PO Box 090

Trenton, NJ 08625-0090

Telephone: (609) 292-4605

TTY: (609) 292-1785

Fax: (609) 292-3458

www.NJCivilRights.org

See page 28

DISABILITY RIGHTS INFORMATION SERVICES

The following telephone numbers and Internet sites offer access to federal agencies and other organizations which provide information about the Americans with Disabilities Act, as well as guidance in understanding and complying with provisions of the ADA and other federal disability rights laws.

Department of Justice

ADA Information Line for documents, questions and referrals: (800) 514-0301

TDD: (800) 514-0383

www.ada.gov

Equal Employment Opportunity Commission (EEOC)

National Headquarters

Telephone: (202) 663-4900

TTY: (202) 663-4494

To be automatically connected to the nearest EEOC field office: (800) 669-4000

TTY: (800) 669-6820

www.eeoc.gov

Federal Communications Commission

Consumer Information on Telecommunications Relay Services (TRS)

Telephone: (888) 225-5322

TTY: (888) 835-5322

http://ftp.fcc.gov/cgb/dro/trs/con_trs.html

Architectural and Transportation Barriers Compliance Board

Documents and questions: (800) 872-2253

TDD: (800) 993-2822

www.access-board.gov

INFORMATION ON OTHER LAWS OF INTEREST

Individuals with Disabilities Education Act (IDEA) of 1990

US Department of Education

Office of Special Education and Rehabilitative Services

Telephone: (202) 205-5465

www.ed.gov/offices/OSERS/

Fair Housing Act of 1988

New Jersey/New York

HUD Fair Housing Office

Telephone: (800) 496-4294

TTY: (212) 264-0927

<http://www.hud.gov/offices/fheo/aboutfheo/fhhubs.cfm>

Rehabilitation Act of 1973

Disability Rights Section, Civil Rights Division, U.S.

Department of Justice:

Telephone: (800) 514-0301

TTY: (800) 514-0383

www.ada.gov

ADA TECHNICAL ASSISTANCE The Northeast ADA and IT Center

Cornell University

331 Ives

Ithaca, NY 04853

Telephone (800) 949-4232

www.northeastada.org

For a list of ADA cases, see Appendix 8



This section describes health care resources for eligible children and adults with disabilities, as well as federal and state health care assistance programs.

SPECIAL CHILD, ADULT AND EARLY INTERVENTION SERVICES

Special Child, Adult and Early Intervention Services (SCAEIS) is a comprehensive program, within the Department of Health and Senior Services, designed to provide a network of services to meet the health needs of children age birth to 21 years, with developmental delays, chronic illness, and/or disabling conditions. SCAEIS receives state, county and federal funds under Title V of the Social Security Act. The agency provides funds to a variety of medical facilities for outpatient prevention, identification and treatment services for children with disabling or potentially disabling conditions. Agencies receiving funds from SCAEIS are required to apply a sliding fee scale for most children who are not covered by any third-party payers. County Case Management Units operate statewide, and case management services are available at no charge. The Case Management Units also serve as the single point of entry for Early Intervention Services.

SPECIAL CHILD, ADULT AND EARLY INTERVENTION COUNTY CASE MANAGEMENT UNITS

Atlantic County	(609) 645-7700	x4256
Bergen County	(201) 634-2620	
Burlington County	(609) 267-1950	x42882
Camden County	(800) 999-9045	(child only)
Cape May County	(609) 465-6841	
Cumberland County	(856) 453-2154	(child only)
Essex County	(973) 857-4663	
Gloucester County	(856) 262-4100	x4157
Hudson County	(201) 915-2514	(child only)
Hunterdon County	(908) 788-6399	
Mercer County	(609) 730-4151	(child only)
Middlesex County	(732) 745-3187	
Monmouth County	(732) 224-6950	(child only)
Morris County	(973) 971-4155	
Ocean County	(732) 341-9700	x7620
Passaic County	(973) 523-6778	(child only)
Salem County	(856) 935-7510	x8479
Somerset County	(908) 725-2366	(child only)
Sussex County	(973) 948-5400	x49
Union County	(908) 889-0950	
Warren County	(908) 689-6000	x258

(*child only helps people under the age of 21)

New Jersey Statewide Family Centered Care Services

PO Box 364

Trenton, NJ 08625-0364

Telephone: (609) 777-7778

Fax: (609) 292-3580

MATERNAL AND CHILD HEALTH SERVICES

The Maternal and Child Health and Regional Services Unit supports a regionalized perinatal system and provides epidemiology services based on infant mortality and morbidity surveillance units. Funding and coordination are provided to the Healthy Mothers/Healthy Babies Coalitions, the MCH Consortia, and a network of specialized perinatal services for pregnant women at risk. This network includes high-risk obstetric clinics and risk reduction centers.

MATERNAL, CHILD, AND COMMUNITY HEALTH SERVICES:

Telephone: (800) 328-3838

NEWBORN BIOCHEMICAL SCREENING PROGRAM:

Telephone: (609) 292-1582

SUPPLEMENTAL NUTRITION

The Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides supplemental nutritious foods, nutrition education, breastfeeding promotion and support, immunization screening, and health care referrals to pregnant, breastfeeding, and postpartum women, infants, and children from families with inadequate income and who are at risk with respect to their physical and mental health due to inadequate nutrition and/or primary health care.

FOR LOCAL WIC AGENCIES

(800) 328-3838

PHARMACEUTICAL ASSISTANCE

The Department of Health and Senior Services offers, to qualified individuals, programs which provide financial assistance for prescription medicines and certain pharmacy items.

For information about applying for Pharmaceutical Assistance to the Aged and Disabled (PAAD) or Senior Gold, contact your county's NJ EASE program (see page 19), your local pharmacy, or the Department of Health and Senior Services.

Department of Health and Senior Services Call

Center: (800) 792-9745 (609) 588-7048

For information about the AIDS Drug Distribution Program (ADDP), call: (877) 613-4533

PHARMACEUTICAL ASSISTANCE PROGRAM (PAP)

Many pharmaceutical companies have programs to assist consumers who have limited income and who are without health insurance which covers the cost of medications. For specific information about PAP, please contact the New Jersey Division of Disability Services.

Division of Disability Services

(888) 285-3036

The New Jersey Motor Vehicle Commission provides a discount on the cost of vehicle registration to PAAD and Lifeline recipients. In order to receive this discount, the recipient must provide a current Lifeline or PAAD eligibility card at the time of registration. The discount for a car two years old or less is \$20.00 and for a car older than two years the discount is \$7.50.

MEDICARE

(800) 633-4227 TDD: (877) 486-2048

Medicare is a health insurance program, administered by the Health Care Financing Administration (HCFA), for people 65 years of age or older, certain younger people with disabilities, and people with End-Stage Renal Disease.

Medicare services are divided into two types; Part A and Part B. Part A helps to pay for care in hospitals, skilled nursing facilities, and hospice care. Part B helps pay for doctors, outpatient hospital care, and some other services not covered under Part A. Please direct specific questions to your carrier.

MEDICARE CONTACTS

Center for Medicare and Medicaid Services (CMS)

26 Federal Plaza Room 3800

New York, NY 10278

Telephone: (212) 264-3657

FAX: (212) 264-2665

<http://cms.hhs.gov>

NEW JERSEY CARRIERS AND PARTNERS

Peer Review Organization (PRO-NJ)

(800) 624-4557 (732) 238-5570

TDD: (800) 792-9745 SAP: (800) 624-4557

Durable Medical Equipment Regional Carrier (DMERC) Region A

Telephone: (800) 842-2052 TTY: (800) 842-9519

Part A Fiscal Intermediary- Riverbend Government Benefits Administration

Telephone: (866) 641-2007

Part B Carrier- Empire Medicare Services

(800) 462-9306 TDD: (800) 992-0165

State Health Insurance and Assistance Program (SHIP)

(800) 792-8820 (609) 943-3437

SAP: (800) 792-8820

Fax: (609) 943-4011

New Jersey Hospice and Palliative Care

Organization (908) 233-0060

For Medicare information on the Web go to:

www.medicare.gov

NEW JERSEY STATE GOVERNMENT CONTACTS

State Insurance Department (609) 292-5360

State Medical Assistance Office (609) 588-2600

Long Term Care Ombudsman

(877) 582-6995 (609) 588-3146

FEDERAL GOVERNMENT CONTACTS

Center for Disease Control and Prevention (CDCP)

(800) 311-3435

www.cdc.gov

Department of Veterans Affairs (DVA)

(800) 827-1000

www.va.gov

Health Resources and Services Administration

(HRSA) (800) 400-2742

www.hrsa.gov

Office on Civil Rights

(800) 368-1019

TDD: (800) 537-7697 (212) 264-2355

www.hhs.gov/ocr/

Office of the Inspector General

(800) 869-4499 TDD: (800) 377-4950

www.usdoj.gov/oig

Railroad Retirement Board

(800) 808-0772

www.rrb.gov

The New Jersey Medicaid Program, administered by the Division of Medical Assistance and Health Services, covers certain medical and health care services for individuals who meet established eligibility standards.

MEDICAL ASSISTANCE CUSTOMER CENTERS

Atlantic / Cape May / Cumberland Counties

(856) 690-5208

Bergen / Passaic Counties

(973) 977-4077

Burlington / Mercer Counties

(856) 787-3855

Camden / Gloucester / Salem Counties

(856) 614-2870

Essex County

(973) 648-3700

Hudson County

(201) 217-7100

Monmouth County

(732) 761-3600

Morris / Sussex / Warren / Hunterdon / Somerset Counties

(973) 631-6440

Ocean County

(732) 255-0731

Middlesex / Union Counties

(732) 499-5700

MEDICAID DENTAL BUREAU HOTLINE

(800) 782-0181

**MEDICAID HOME AND COMMUNITY-BASED
WAIVERS**

Medicaid provides unique services to persons with a variety of disabilities through home and community-based waiver programs. These include the Community Resources for Persons with Disabilities Waiver (CRPD) for people with severe medical conditions, the AIDS Community Care Alternatives Program (ACCAP) and the Traumatic Brain Injury (TBI) Waiver for persons 18-65 with an acquired brain injury. Contact the Division of Disability Services for information on services and eligibility requirements.

DIVISION OF DISABILITY SERVICES:

(609) 588-2620 or 1-888-285-3036

ADDITIONAL MEDICAID WAIVER PROGRAMS

The Department of Health and Senior Services administers the Community Care for the Elderly and Disabled Program and the Enhanced Community Options (ECO) for eligible individuals.

DEPARTMENT OF HEALTH AND SENIOR SERVICES**DIVISION OF AGING AND COMMUNITY SERVICES****OFFICE OF COMMUNITY SUPPORT AND****AAA ADMINISTRATION:**

Telephone: (609) 943-4060

COMMUNITY CHOICE OPTIONS

The Community Choice Options program is designed to select appropriate short-term Medicaid Nursing Facility residents, provide them with choices of community-based alternatives, and coordinate their discharge. This program encourages those individuals capable of living in the community to do so. Consumers are identified, encouraged to consider alternative housing with the necessary support services, and assisted as they make the transition from a nursing facility to community housing.

COMMUNITY CHOICE OPTIONS

Telephone: (877) 856-0877

NJ FAMILY CARE

NJ Family Care is a special program for people who are not eligible for the traditional Medicaid program, but who cannot afford needed health care. To qualify, a person must meet the disability definition of the Social Security Administration and fall within specific income limits. Applications are through the county board of Social Services.

NJ FAMILYCARE

Toll Free Telephone: (800) 701-0720

For a list of the
County Boards of Social Service,
see page 17

MEDICAID WAIVERS AT A GLANCE

DEPARTMENT OF HUMAN SERVICES WAIVERS

- ✓ TBI Waiver
- ✓ ACCAP Waiver
- ✓ ABC Waiver
- ✓ CRPD Waiver

Division of Disability Services: (609) 588-2620 or (888) 285-3036

- ✓ DDD Community Care Waiver

Division of Developmental Disabilities (609) 984-4500

DEPARTMENT OF HEALTH AND SENIOR SERVICES

- ✓ Assisted Living
Alternative Family Care Waiver
- ✓ ECO
- ✓ CCPED Waiver

Office of Community Support and AAA Administration: (609) 943-4060

XV

FINANCIAL ASSISTANCE

SUPPLEMENTAL SECURITY INCOME (SSI)

Supplemental Security Income (SSI) is a Federal program established for the aged and people with disabilities. The program provides a monthly stipend. The federal government administers SSI through the Social Security Administration. People over 65 and people with disabilities, including children, may be eligible for SSI payments, and will receive N.J. Medicaid automatically. Application is made through any Social Security office. Parents or guardians may apply on behalf of children under 18.

SOCIAL SECURITY DISABILITY INSURANCE (SSDI)

The Social Security Disability Insurance (SSDI) program pays benefits to disabled workers and their families. To be eligible for SSDI, you must be disabled and must have earned a minimum number of credits from work covered under Social Security. The required number of credits varies depending on your age at the time you became disabled.

SOCIAL SECURITY ADMINISTRATION:
(800) 772-1213 TDD: (800) 325-0778
www.ssa.gov

CATASTROPHIC ILLNESS IN CHILDREN RELIEF FUND

The Catastrophic Illness in Children Relief Fund was created to provide financial assistance for families whose children have experienced an illness or condition which is not fully covered by a state or federal program, or by insurance, and have unpaid medical bills. Families annually may reapply for assistance.

Families that have lived in New Jersey for at least three months immediately preceding the date of application may be eligible if they have incurred health care expenses that exceed 10 percent of the family's income (plus 15 percent of any income over \$100,000). The child must have been 21 years old or younger when the medical bills were incurred. Please contact the office for program information and an application.

CATASTROPHIC ILLNESS IN CHILDREN RELIEF FUND COMMISSION

PO Box 700, Trenton, NJ 08625-0700
Telephone: (609) 292-0600
Family Information Line: (800) 335-FUND

UTILITY ASSISTANCE

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

1-800-510-3102

LIHEAP helps to pay heating and cooling bills. Individuals can apply from November 1, 2003 to March 31, 2004.

NJ LIFELINE CREDIT PROGRAM 1-800-792-9745

NJ Lifeline is a \$225 yearly credit for your electric or gas bill. Individuals must be 65 years old, or a disabled adult at least 18 years old who is receiving Social Security Disability

benefits. Income must be under \$20,437 for a single person or \$25,058 for a married couple. Recipients of Supplemental Security Income (SSI) do not need to apply, Lifeline benefits is included in the monthly SSI check.

NJ SHARES 1-866-NJSHARES 1-866-657-4273

NJ SHARES helps to pay electric and gas bills. This benefit can help if you experience a financial emergency and cannot pay your energy bill. To apply, contact a local NJ SHARES Intake Agency using the toll-free number above.

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EARLY INTERVENTION RESOURCES

Early intervention services receive state and federal funds through Part C of the Individuals with Disabilities Education Act. The ultimate goal is for children to maximize their potential to lead full, productive lives with their families and within their own communities.

New Jersey's early intervention system is a coordinated effort among the New Jersey Department of Health and Senior Services, the New Jersey Department of Human Services, the New Jersey Department of Education and the New Jersey Developmental Disabilities Council. A State Interagency Coordinating Council, appointed by the governor, advises and assists the Department of Health and Senior Services as lead agency in the development and implementation of early intervention for infants and toddlers with developmental delays or disabilities, and their families. Services are available to children, birth to 3, in every county.

ELIGIBILITY

Each child's eligibility is determined by a multidisciplinary team, which includes the child's parents. If the child is not eligible for early intervention, recommendations may be made for referral to other appropriate resources. If the child is eligible, as determined by a medical diagnosis or developmental evaluation, an Individualized Family Service Plan (IFSP) to meet the needs of the child and the family will be developed by the team.

CRITERIA

- developmental delay of 25 percent in two or more developmental areas (cognitive; physical, including gross motor, fine motor, vision and hearing; communication, social/emotional or adaptive); or
- developmental delay of 33 percent in one developmental area; or
- a medically diagnosed physical or mental condition that has a high probability of resulting in developmental delay.

ACCESSING SERVICES

The county-based Special Child Health Services' Case Management Units are the single points of entry into the early intervention system. With family consent, anyone may call to make a referral. The case management unit will assign a service coordinator to work with the family. The service coordinator will arrange evaluation for eligibility at no cost to the family.

Please see pages 34 for a list of SCHS Case Management Units

REGIONAL COLLABORATIVES

The Regional Early Intervention Collaboratives (REICs) are independent, non-profit corporations established to provide a community-based, culturally competent and consumer-driven early intervention system. The collaboratives are responsible for conducting assessments to identify regional needs; developing plans to address the needs; understanding and supporting family preferences, needs and quality of life; and actively involving families and community in every aspect of system development. Contact the regional collaboratives for general information about early intervention or if you experience difficulty obtaining services.

REGIONAL EARLY INTERVENTION COLLABORATIVES (REIC)

Southern Regional Early Intervention Collaborative

Winslow Professional Building
339 South Route 73, Suite 6
Berlin, NJ 08009

Telephone: (856) 768-6747

Fax: (856) 768-7608

www.njeis.org

(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester and Salem Counties)

Family Link Regional Early Intervention Collaborative
2333 Morris Avenue, Suite A-20 (2nd Floor)
Union, NJ 07083
Telephone: (908) 964-5303
Fax: (908) 964-6091
www.njeis.org/familylink/
(Essex, Morris, Sussex, Union and Warren Counties)

Northeast Regional Early Intervention Collaborative
65 Willowbrook Boulevard, 2nd Floor
Wayne, NJ 07470
Telephone: (973) 256-8484
Fax: (973) 256-1233
(Bergen, Hudson and Passaic Counties)
www.nreic.org

Mid-Jersey Cares for Special Children Regional Early Intervention Collaborative
Central New Jersey Maternal and Child Health Consortium
501 Hoes Lane, Suite 206
Piscataway, NJ 08854
Telephone: (732) 699-0944
Fax: (732) 699-1218
www.cnjmchc.org
(Hunterdon, Mercer, Middlesex, Monmouth, Ocean, & Somerset Counties)

Early Intervention System

PO Box 364
Trenton, NJ 08625-0364
Telephone: (609) 777-7734
Fax: (609) 292-0296

XVII

EDUCATION RESOURCES



The Individuals with Disabilities Education Act guarantees children with disabilities, ages 3 to 21, the right to a free, appropriate public education delivered in the least restrictive environment. The New Jersey Department of Education administers state and federally funded aid programs for more than 1.3 million public and private elementary and secondary school children, and is responsible for ensuring that local schools comply with state and federal laws and regulations.

SPECIAL EDUCATION PROGRAMS

The Office of Special Education Programs, under the jurisdiction of the Division of Student Services, is responsible for the provision of special education and related services.

Office of Special Education Programs
PO Box 500, 100 Riverview Plaza
Trenton, NJ 08625-0500
Telephone: (609) 292-0147
Fax: (609) 984-8422
www.state.nj.us/education

CHILD STUDY TEAMS

A child study team consists of a school psychologist, a learning disability teacher-consultant and a school social worker. For children age 3 to 5, the child study team includes a speech correctionist or speech-language specialist. The child study team, with consent of the child's parents, evaluates the child and determines his or her eligibility for special education services.

Upon completion of the evaluation and prior to placement in special education, an Individualized Education Program, with stated goals and objectives, is written with the participation of the parents. According to New Jersey Administrative Code, a full continuum of alternative placements shall be available to meet the needs of children with educational disabilities.

LEARNING RESOURCE CENTERS

Learning Resource Centers are funded through the Individuals with Disabilities Education Act, Part B Funds. The centers provide research reports, curriculum guides, books, videos and audio tapes, as well as training and in-service workshops, for parents and educators of students with disabilities.

Please See List on Page 12

HEAD START

Project Head Start is a Federally funded pre-school program for children. Head Start provides a program of comprehensive developmental services based on the needs of the individual child, the child's family and community. Head Start serves children with disabilities in a mainstream environment.

For Local Head Start Programs:
(800) 336-4848

NEW JERSEY HIGHER EDUCATION STUDENT ASSISTANCE AUTHORITY

HESAA provides New Jersey students and families with the financial and informational resources for students to pursue their education beyond high school.

Telephone: (800) 792-8670
www.hesaa.org



EMPLOYMENT AND TRAINING RESOURCES

Resources for employment and training vary, depending on the individual's skill level and employability. Services for people with disabilities include vocational evaluation and assessment, training, counseling, education, job placement assistance, supported employment and support for entrepreneurs with disabilities.

VOCATIONAL REHABILITATION

The Division of Vocational Rehabilitation Services (DVRS), within the Department of Labor, provides services to individuals of employable age with disabilities through 18 district offices. Eligibility generally is based on the presence of a mental or physical disability that is an obstacle to employment, and a reasonable expectation that the division's services will help the individual become employable.

Vocational rehabilitation counselors work with the individuals and their families to develop and carry out a plan for training and placement. If financial need is established, the division will purchase other rehabilitative services from private providers, such as further evaluation or counseling, training at a vocational center or technical school and on-the-job training.

DIVISION OF VOCATIONAL REHABILITATION SERVICES (DVRS)

PO Box 398, 135 East State Street
Trenton, NJ 08625-0398
Telephone: (609) 292-5987
TTY: (609) 292-2919
Fax: (609) 292-8347
www.wnjp.in.state.nj.us

DISTRICT OFFICES

DVRS ATLANTIC OFFICE

2 South Main Street
Pleasantville, NJ 08232
Telephone: (609) 441-3080
TTY: (609) 441-3037
Fax: (609) 441-3284

DVRS BERGEN OFFICE

60 State Street, 2nd Floor
Hackensack, NJ 07601-5471
Telephone: (201) 996-8970
TTY: (201) 487-6348
Fax: (201) 996-8880

DVRS BURLINGTON OFFICE

795 Woodlane Road
Westampton, NJ 08060
Telephone: (609) 518-3948
TTY: (609) 518-3957
Fax: (609) 518-3956

DVRS CAMDEN OFFICE

2600 Mt. Ephraim Avenue, Suite 103
Camden, NJ 08104-3290
Telephone: (856) 614-2500
TTY: (856) 614-2504
Fax: (856) 614-2538

DVRS CAPE MAY OFFICE

3810 New Jersey Avenue
Wildwood, NJ 08260
Telephone: (609) 523-0330
Fax: (609) 523-0212

DVRS CUMBERLAND/SALEM OFFICE

40 East Broad Street, Suite 204
Bridgeton, NJ 08302-2881
Telephone: (856) 453-3888
TTY: (856) 453-3923
Fax: (856) 453-3909

DVRS ESSEX OFFICE

990 Broad Street, PO Box 226
Newark, NJ 07101
Telephone: (973) 648-3494
TTY: (973) 648-2733
Fax: (973) 648-3902

DVRS GLOUCESTER OFFICE

215 Crown Point Road, Suite 200
Thorofare, NJ 08086-2153
Telephone: (856) 384-3730
TTY: (856) 384-3778
Fax: (856) 384-3777

DVRS HUDSON OFFICE

438 Summit Avenue, 6th Floor
Jersey City, NJ 07306-3187
Telephone: (201) 217-7180
TTY: (201) 217-7290
FAX: (201) 217-7287

DVRS MERCER OFFICE

Labor Station Plaza, PO Box 959
28 Yard Avenue,
Trenton, NJ 08625-0959
Telephone: (609) 292-2940
TTY: (609) 984-1568
Fax: (609) 984-3553

DVRS MIDDLESEX OFFICE

506 Jersey Ave, PO Box 2672
 New Brunswick, NJ 08901
 Telephone: (732) 937-6300
 Fax: (732) 937 6358
 TTY: (732) 545-8147

DVRS MONMOUTH OFFICE

60 Taylor Avenue
 Neptune, NJ 07753-4844
 Telephone: (732) 775-1799
 TTY: (732) 775-1711
 Fax: (732) 775-1666

DVRS MORRIS OFFICE

7 Sussex Avenue, 2nd Floor
 Morristown, NJ 07960-3886
 Telephone: (973) 631-6304
 TTY: (973) 539-3665
 Fax: (973) 631-6309

DVRS OCEAN OFFICE

1510 Hooper Avenue, Suite 120
 Toms River, NJ 08753-2225
 Telephone: (732) 255-0836
 TTY: (732) 255-0873
 Fax: (732) 255-0899

DVRS PASSAIC OFFICE

370 Broadway
 Paterson, NJ 07501-2195
 Telephone: (973) 977-4285
 TTY: (973) 523-1474
 Fax: (973) 279-5895

DVRS SOMERSET/HUNTERDON OFFICE

75 Veterans Memorial Drive,
 Suite 101
 Somerville, NJ 08876-2952
 Telephone: (908) 704-3030
 TTY: (908) 545-8147
 Fax: (908) 704-3476

DVRS SUSSEX/WARREN OFFICE

223 Stiger Street, Suite A
 Hackettstown, NJ 07840-1217
 Telephone: (908) 852-4110
 TTY: (908) 852-0213
 Fax: (908) 813-9745

DVRS UNION OFFICE

65 Jefferson Avenue, 4th Floor
 Elizabeth, NJ 07201-2306
 Telephone: (908) 820-3112
 TTY: (908) 820-3132
 Fax: (908) 965-2976

CBVI OFFICES

For a list of Commission for
 the Blind and Visually
 Impaired offices
 go to page 6

WORKFORCE INVESTMENT BOARDS

The Workforce Investment Boards are responsible for determining what employment services are to be provided to and who will be responsible for providing services to dislocated workers, disadvantaged people, and youths. Additionally, Workforce Investment Boards play a critical role in the integration of comprehensive seamless one-stop service delivery to all local employment and training services.

Atlantic/Cape May Counties
 (609) 485-0052 x360

Gloucester County
 (856) 384-6970

Morris/Sussex/Warren Counties
 (973) 362-8662

Bergen County
 (201) 343-6000 x4004

Hunterdon/Somerset Counties
 (908) 704-3000

Newark
 (973) 733-4820

Burlington County
 (609) 265-5603

Hudson County
 (201) 271-4555

Ocean County
 (732) 506-5312

Camden County
 (856) 414-0044

Mercer County
 (609) 989-6827

Passaic County
 (973) 881-2783

Cumberland/Salem Counties
 (856) 451-8920

Middlesex County
 (732) 745-3601

Union County
 (908) 558-2567

Essex County
 (973) 395-8681

Monmouth County
 (732) 747-2282 x20

AMERICANS WITH DISABILITIES ACT

The Americans with Disabilities Act (ADA) has established significant legal protections for people with disabilities in the workforce, as well as those seeking employment. The law requires employers to make reasonable accommodations for qualified workers with disabilities, including changing the job or the workplace itself, or considering assistive devices to help an individual perform the job.

The Equal Employment Opportunity Commission (EEOC) issued the regulations that interpret the ADA's requirements and has responsibility for investigating discrimination in the workplace.

Equal Employment Opportunity Commission (EEOC)

Telephone: (973) 645-6383 (800) 669-4000
 TTY: (973) 645-3004 (800) 669-6820

TICKET TO WORK AND WORK INCENTIVES IMPROVEMENT ACT

Social Security Disability Insurance and Supplemental Security Income (SSI) disability beneficiaries will receive a "Ticket" they may be able to obtain vocational rehabilitation (VR), employment or other support services from an approved provider of their choice. The Ticket program is voluntary. The law includes several enhancements to Medicaid and Medicare.

The law also created a new Medicaid buy-in project to provide medical assistance to workers with impairments who are able to work. The law also extends Medicare coverage for people with disabilities who return to work.

**For Information on Ticket to Work
Call (866) 871-7867**

SELF-EMPLOYMENT

The New Jersey Division of Vocational Rehabilitation Services has developed a common policy and regulations regarding self-employment as a work option for people with disabilities. Individuals with an interest in becoming self-employed should present this option to their vocational rehabilitation counselor. If a solid business plan is put together, there may be capital investment available for a variety of start-up needs.

Eligible clients of the Commission for the Blind and Visually Impaired can obtain capital to start and manage businesses through the Commission's Business Enterprise Program. Support primarily consists of training in business management and assistance in establishing vending locations. However, assistance for other business venture is possible. A solid business plan is required.

Self-Employment Initiative

Division of Vocational Rehabilitation Services:

Telephone: (609) 292-5987

Fax: (609) 292-8347

SMALL BUSINESSES

The Disability Enterprise Program offers second-tier loans for small businesses owned by persons with a disability, businesses that are targeting employment for people with a disability and nonprofit corporations starting for-profit operations. Collateral is usually required. Assistance in preparing the application is provided.

The Disability Enterprise Program New Jersey Community Capital:

Telephone: (609) 989-7766

Fax: (609) 393-9401

PLAN TO ACHIEVE SELF-SUPPORT (PASS)

The Social Security Administration has adopted a series of work incentives with a Plan to Achieve Self-Support (PASS), including the retention of benefits while starting a business. Individuals receiving Supplemental Security Income (SSI) may be able to acquire additional capital for small business start-up through a PASS. A business plan is required. Contact a PASS specialist at your local social security office.

PASS Proposals Social Security Administration:

Telephone: (800) 772-1213 TDD: (800) 325-0778

www.ssa.gov

TECHNICAL ASSISTANCE

Assistance for entrepreneurs with disabilities is available in the form of financing, business plan preparation, marketing assistance, PASS assistance or general help in locating information or resources for business start-up or expansion.

New Jersey Commerce and Economic Growth Commission

Office of Business Services

Telephone: (609) 777-0885

www.state.nj.us/commerce/smallbiz.html

Service Core of Retired Executives (SCORE)

Telephone: (973) 645-3981

Fax: (973) 645-2375

www.nj-score.org

Small Business Development Center

Rutgers Graduate School of Management:

Telephone: (973) 353-5950

Business Resources on the Web

Disabled Businessperson's Association

www.disabledbusiness.com/

DisAbled Entrepreneur.com

www.disabledentrepreneur.com

US Small Business Association

www.sba.gov

TICKET TO WORK

The Ticket to Work and Self-Sufficiency Program is the centerpiece of legislation signed by former President Clinton on December 17, 1999 under the Ticket to Work and Work Incentives Improvement Act of 1999. It is a nationwide initiative designed to bring major positive change to the lives of individuals with disabilities.

This comprehensive national initiative is also designed to assist people with the training and support they need to go to work by increasing their choices. SSA beneficiaries with disabilities can find employment, vocational rehabilitation (VR) and other support services from public and private providers.

Telephone: (866) YOUR TICKET

TTY: (866) TDD-2WORK

www.ssa.gov/work

www.yourtickettowork.com

NJ WINS (NEW JERSEY WORK INCENTIVE NETWORK SUPPORT)

New Jersey WINS is a statewide joint Benefits Planning Assistance and Outreach (BPAO) project of Cerebral Palsy of New Jersey and Epilepsy Foundation of New Jersey, funded by the U.S. Social Security Administration.

Cerebral Palsy of New Jersey

Voice/TTY: (877) NJWINS
(877) 659-4672

Fax: (609) 392-3505

email: njwins@cpofnj.org

Epilepsy Foundation of New Jersey

Voice/TTY: (866) WINS4NJ
(866) 946-7465

Fax: (732) 262-4373

email: njwins@efnj.com

NJ WORKABILITY, SEE PAGE 1

HOUSING PROGRAMS

The New Jersey Department of Community affairs administers the federal Section 8 voucher program and a variety of housing programs for low-income families, women, persons with disabilities and aged persons. Services include rental assistance, including the federal, and emergency shelter grants and homelessness prevention. The department also administers the Community Services Block Grant and Weatherization programs, as well as the Handicapped Person Recreational Opportunity Grants.

The Division of Housing and Community Resources contains elements that administer programs of rental assistance, housing rehabilitation, relocation assistance, family self-sufficiency, emergency shelter grants and homelessness prevention.

The division assists local groups to sponsor low- and moderate-income housing, through programs that preserve, rehabilitate and expand the housing supply for low and moderate income families.

The division also provides administrative grants to nonprofit organizations that are involved in the production of affordable housing. In addition, the division runs a fellowship program through which graduate students in architecture and engineering work with nonprofit housing agencies.

DIVISION OF HOUSING AND COMMUNITY RESOURCES

Family Self-Sufficiency Program,
Transitional Housing Program
(609) 984-1614

Housing Assistance
(609) 633-6303

Homelessness Prevention Program
(609) 633-6204

Homeless Shelter Program
(609) 633-6251

Section 8 Housing Voucher Program
(609) 292-4080

PUBLIC HOUSING AUTHORITIES

Asbury Park Housing Authority	732-774-2660
Atlantic City Housing Authority	609-343-1661
Bayonne Housing Authority	201-339-8700
Belmar Housing Authority	732-681-1795
Bergen County Housing Authority	201-646-2629
Berkeley Housing Authority	732-269-2312
Beverly Housing Authority	609-387-0250
Bloomfield Township Ha	973-680-4035
Boontown Housing Authority	973-335-0846 x6
Brick Housing Authority	732-920-9400
Bridgeton Housing Authority	856-451-4454
Buena Housing Authority	856-697-4852
Burlington City Housing Authority	609-386-0246
Camden Housing Authority	856-968-2700
Cape May City Housing Authority	609-884-8703
Cape May Housing Authority	856-691-4099
Carteret Housing Authority	732-541-6800
Cherry Hill Housing Authority	856-661-4744
Cliffside Park Housing Authority	201-941-0655
Clifton Housing Agency	973-470-5848
Collaborative Support Programs of NJ	732-780-1175
Collingswood Housing Authority	856-854-1077
Dover Housing Authority	973-361-9444
East Orange Housing Authority	973-678-0250
Edgewater Housing Authority	201-943-6000
Edison Housing Authority	732-549-3301
Elizabeth Housing Authority	908-965-2400
Englewood Housing Authority	201-871-3451
Florence Housing Authority	609-499-0575
Fort Lee Housing Authority	201-947-7400
Franklin Housing Authority	732-545-9430
Franklin Township Housing Authority	732-545-9430
Freehold Housing Authority	732-462-2421
Garfield Housing Authority	973-340-4170
Glassboro Housing Authority	856-881-5211
Gloucester County Housing Authority	856-845-4959
Gloucester Township Housing Authority	856-227-5077
Guttenberg Housing Authority	201-861-0900
Hackensack Housing Authority	201-342-4280
Haddon Housing Authority	856-854-3700
Hamilton Township HA	609-890-3675
Harrison Housing Authority	973-483-1488

Highland Park Housing
 Authority 732-572-4420
 Highlands Housing Authority 732-872-2022
 Hightstown Housing Authority 609-448-2268
 Hoboken Housing Authority 201-798-0370
 Hunterdon County Housing
 Authority 908-788-1336
 Hunterdon Housing Authority 908-788-1336
 Irvington Housing Authority 973-375-2121
 Jersey City Housing Authority 201-547-6750
 Keansburg Housing Authority 732-787-6151
 Lakewood Housing Authority 732-364-1300
 Lakewood Township Housing
 Authority 732-367-0660 x22
 Linden-City 908-298-3820
 Linden Housing Authority 908-298-3820
 Lodi Housing Authority 973-470-3650
 Long Branch Housing Authority 732-222-3747
 Madison Housing Authority 973-377-0258
 Middlesex County 732-745-3025
 Middletown Housing Authority 732-671-2990
 Millville Housing Authority 856-825-8860
 Monmouth County Housing
 Agency 732-431-6027
 Montclair Housing Authority 973-744-1400
 Morris County Housing
 Authority 973-540-0389
 Morristown Housing Authority 973-538-6343
 NJ Housing and Mortgage
 Finance Agency 609-278-7400
 Neptune Housing Authority 732-774-7692
 New Brunswick Housing
 Authority 732-745-0514
 Newark Housing Authority 973-430-2430
 Newton Housing Authority 973-383-5191
 North Bergen Housing Authority 201-868-8605
 Ocean City Housing Authority 609-399-1062
 Old Bridge Housing Authority 732-721-5600
 x6415
 Orange City Housing Authority 973-675-1250
 Passaic County Housing
 Public Agency 973-881-4370
 Passaic Housing Authority 973-365-6330
 Paterson Housing Authority 973-881-4369
 Penns Grove Housing Authority 609-299-0101
 Pennsauken Housing Authority 856-663-0514
 Perth Amboy Housing Authority 732-826-3110
 Phillipsburg Dcd 908-454-5500 x371
 Phillipsburg Housing Authority 908-859-0122
 Plainfield Housing Authority 908-769-6335
 Pleasantville Housing Authority 609-646-3023
 Princeton Housing Authority 609-924-3448
 Rahway Housing Authority 732-499-0066
 Red Bank Housing Authority 732-741-1808

Salem Housing Authority 856-935-5022
 Sayerville Housing Authority 732-721-8044
 Sea Isle City Housing Authority 609-263-4461
 Secaucus Housing Authority 201-867-2957
 Somerville Housing Authority 908-725-2300
 South Amboy Housing Authority 732-721-1831
 Housing Authority - Wildwood 609-729-0220
 Summit Housing Authority 908-273-6413
 Trenton Housing Authority 609-278-5000
 Union City Housing Authority 201-864-1515
 Union County Housing Authority 908-527-4229
 Union Township Housing
 Authority 908-964-5733
 Vineland Housing Authority 856-691-4099
 Warren County Housing
 Authority 908-475-3989 x26
 Weehawken Housing Authority 201-348-4188
 West New York Housing
 Authority 201-868-6100
 West Orange Housing Agency 973-325-4107
 Wildwood Housing Authority 609-729-0220
 Woodbridge Housing Authority 732-634-2750
 Woodbury Housing Authority 856-845-4959

NEW JERSEY HOUSING AND MORTGAGE FINANCE AGENCY (NJHMFA)

The main goal of the New Jersey Housing and Mortgage Finance Agency is to encourage the production of affordable housing for all New Jersey citizens. Its Community Development Division administers several programs targeted to people with special needs. For information about low-income or special needs home ownership programs, call the NJHMFA.

Telephone: 800-NJ-HOUSE (800-654-6873)

Housing Resources on the Web

HUD Disabilities Web Hub

www.hud.gov/groups/disabilities.cfm/

Center for Universal Design

www.design.ncsu.edu/cud/



PERSONAL ASSISTANCE SERVICES AND CAREGIVER RESOURCES

PERSONAL ASSISTANCE SERVICES PROGRAM

The Personal Assistance Services Program (PASP), administered by the Division of Disability Services within the Department of Human Services, provides assistance with daily living to people with physical disabilities who live independently in the community and who work, attend school or vocational training, or participate in volunteer activities. Personal attendants provide non-medical assistance, such as bathing, dressing, wheelchair transfer, meal preparation, shopping, laundry, household management and transportation. New Jerseyans with physical disabilities, ages 18 to 64, apply for the PASP Program at the county level.

PERSONAL ASSISTANCE SERVICES PROGRAM (PASP)

Division of Disability Services

Telephone: (888) 285-3036 or (609) 292-7800

COUNTY PERSONAL ASSISTANCE SERVICES PROGRAM COORDINATORS

Atlantic County	(609) 645-7700
Bergen County	(201) 336-6504
Burlington County	(609) 265-5223
Camden County	(856) 225-5232
Cape May County	(609) 886-6200
Cumberland County	(856) 825-8707
Essex County	(973) 228-8230
Gloucester County	(856) 307-4838
Hudson County	(201) 339-2500
Hunterdon County	(908) 788-1300
Mercer County	(609) 989-6459
Middlesex County	(732) 745-2587
Monmouth County	(732) 571-6232
Morris County	(973) 285-6865
Ocean County	(732) 349-1500
Passaic County	(973) 881-4559
Salem County	(856) 935-7510
Somerset County	(908) 203-5053
Sussex County	(908) 813-8292
Union County	(908) 527-4845
Warren County	(908) 813-8292

MEDICAID PERSONAL CARE ASSISTANCE (PCA)

Personal Care Assistance (PCA) is a statewide service provided by the New Jersey Medicaid Program to people eligible for Medicaid services in the community. The purpose of personal care is to accommodate long-term chronic or maintenance health care as opposed to short-term skilled care as is provided under Medicaid's home health program. PCA services are health-related tasks done by qualified staff in a medically eligible beneficiary's home. They include assistance with activities of daily living and household duties essential to the individual's health and comfort.

For Information contact the Division of Disability Services (888) 285-3036 (609) 588-2620

HOME CARE ASSOCIATIONS

Home Health Assembly of New Jersey, Inc.
14 Washington Road, Suite 211
Princeton Junction, NJ 08550-1030
Telephone: (609) 275-6100
Fax: (609) 936-9349

Home Health Services and Staffing Association of New Jersey
42 Milton Drive
Manchester, NJ 08759-6089
Telephone: (732) 323-0500
Fax: (732) 323-9257

Home Care Council of New Jersey
201 Bloomfield Avenue, Suite 3
Verona, NJ 07044
Telephone: (973) 857-3333
Fax: (973) 857-1192

**For Caregiver Assistance
(800) 792-8820**

CAREGIVER RESOURCES FROM THE WEB

NJEASE for Caregivers
www.caregiversnj.nj.gov

National Family Caregivers Association
www.nfcacares.org

Family Caregiver Alliance
www.caregiver.org

The Caregiver's Handbook
www5.biostat.wustl.edu/alzheimer/care.html

The Family Village
www.familyvillage.wisc.edu/general/caregivers.html

American Health Care Association
www.ahca.org

WellSpouse Foundation
www.wellspouse.org

**NEW JERSEY TRANSIT**

New Jersey Transit provides commuter services through more than 150 bus routes and 11 rail lines in New Jersey and into New York and Pennsylvania. Lift-equipped and kneeling buses, as well as accessible rail stations, are important elements of New Jersey Transit's services to people with disabilities. Access Link is a service for those who are not able to use a regular fixed-route bus.

New Jersey Transit also provides a reduced fare program for senior citizens and people with disabilities.

New Jersey Transit Office of Special Services

One Penn Plaza East

Newark, NJ 07105

www.njtransit.com

Customer Service: (800) 772-3606

Transportation Information Center:

In Northern New Jersey: (800) 772-2222

In Southern New Jersey: (800) 582-5946

TTY: (800) 772-2287

ACCESS LINK

Access Link is NJ Transit's paratransit service required by the Americans with Disabilities Act of 1990. Access Link provides people with disabilities paratransit service comparable to the local bus service. This service is specifically for people whose disability prevents them from using existing local bus service.

Access Link: (800) 955-ADA1 (2321)

TTY: (800) 955-6765

REDUCED FARE PROGRAM:

Special rates are available for senior citizens 62 years of age or older and people with disabilities. Personal assistants ride for free when proper identification is presented by the person with a disability. You don't need to be a New Jersey resident to be eligible for the program. You can ride on NJ TRANSIT buses and trains at the reduced rate. Many private bus companies operating in the state also participate in the program. For more information please contact NJ Transit.

Reduced Fare Program: (973) 378-6401

OUT OF STATE ACCESSIBLE TRANSIT SERVICES**SEPTA-Pennsylvania**

Customer Services: (215) 580-7145

TDD: (215) 580-7712

Customized Community Transportation

(215) 580-7145

www.septa.com

MTA-New York

Access-A-Ride: (877) 337-2017

(646) 252-5252

TDD: (718) 596-8273

<http://mta.info/nyc/paratran/guide.htm>

COUNTY PARA-TRANSPORTATION

Each of the 21 counties in New Jersey provides county-based paratransit service for senior citizens and people with disabilities. The following contact numbers are resources for current information on local paratransit services including hours of operation, reservation procedures, fees (if any), priorities for services, consumer representation on advisory committees, etc.

COUNTY PARA-TRANSIT CONTACTS

Atlantic County.....	(609) 645-5910
Bergen County.....	(201) 646-3227
Burlington County.....	(609) 265-5109
Camden County.....	(856) 456-3344
Cape May County.....	(609) 889-3700
Cumberland County.....	(856) 691-7799
Essex County.....	(973) 678-1300
Gloucester County.....	(856) 307-4850
Hudson County.....	(201) 271-4307
Hunterdon County.....	(800) 842-0531
Mercer County.....	(609) 530-1971
Middlesex County.....	(800) 221-3520
Monmouth County.....	(732) 431-6480
Morris County.....	(973) 366-9378
Ocean County.....	(877) 929-2082
Passaic County.....	(973) 305-5756
Salem County Offices.....	(856) 935-7510
Somerset County.....	(908) 231-7115
Sussex County.....	(973) 579-0480
Union County.....	(908) 241-8300
Warren County.....	(908) 454-4044

AMTRAK OFFICE OF SPECIAL SERVICES

Telephone: (800) USA-RAIL (800-872-7245)

TDD/TTY: (800) 523-6590

www.amtrak.com

GREYHOUND CUSTOMERS WITH DISABILITIES**TRAVEL ASSISTANCE LINE**

Telephone: (800) 752-4841

www.greyhound.com

**OFFICE OF THE CHILD ADVOCATE**

The Office of the Child Advocate will investigate, review, monitor or evaluate all State agencies and service providers, ensuring the safety of children, and respond to allegations of child abuse and neglect. A 24-hour hotline is established to respond to complaints regarding the Division of Youth and Family Services (DYFS).

OFFICE OF THE CHILD ADVOCATE

PO Box 092
Trenton, NJ 08625
Telephone: (609) 984-1188
Fax: (609) 292-1435
www.childadvocate.state.nj.us

DIVISION OF YOUTH AND FAMILY SERVICES

The Division of Youth and Family Services (DYFS) is New Jersey's child protection/child welfare agency. Its mission is to protect children, support families, ensure permanency for children and prevent violence and family disruption. DYFS is responsible for investigating allegations of child abuse and neglect and if necessary arranging for the child's protection and the family's treatment. Thirty-two district offices handle referrals and investigations statewide.

DIVISION OF YOUTH AND FAMILY SERVICES - CENTRAL OFFICE

PO Box 717
Trenton, NJ 08625-0717
Telephone: (609) 292-6920
Fax: (609) 984-0507

DYFS REGIONAL OFFICES:**DYFS NORTHERN REGIONAL OFFICE**

(Bergen, Hudson, Morris, Passaic, Sussex and Warren Counties)
100 Hamilton Plaza, 10th floor, Room 1010
Paterson, NJ 07505
Telephone: (973) 977-4000
Fax: (973) 977-8942

DYFS METROPOLITAN REGIONAL OFFICE

(Essex, Middlesex and Union Counties)
153 Halsey Street, 2nd Floor
Newark, NJ 07101
Telephone: (973) 648-4100
Fax: (973) 648-7522

DYFS CENTRAL REGIONAL OFFICE

(Hunterdon, Mercer, Monmouth, Ocean and Somerset Counties)
PO Box 717
Trenton, NJ 08625
Telephone: (609) 777-2000
Fax: (609) 777-2050

DYFS SOUTHERN REGIONAL OFFICE

(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester and Salem Counties)
392 North White Horse Pike
Hammonton, NJ 08037
Telephone: (609) 567-0010 or (800) 847-0572
Fax: (609) 561-6151

OFFICE OF CHILD ABUSE PREVENTION**THE NEW JERSEY TASK FORCE ON CHILD ABUSE AND NEGLECT**

PO Box 700
Trenton, NJ 08625-0700
Telephone: (609) 292-0888
Fax: (609) 633-2926

SAFE HAVEN

(877) 839-2339

Safe Haven operates an infant protection hotline for distressed parents who wish to surrender an unwanted infant anonymously at a police station or hospital emergency room with no fear of arrest or prosecution. The child must be less than 30 days old and not have been abused or neglected.

CHILD CARE**OFFICE OF EARLY CARE AND EDUCATION
DEPARTMENT OF HUMAN SERVICES**

PO Box 700
Trenton, NJ 08625
Telephone: (609) 984-5321

REGISTERED FAMILY DAY CARE LINE

(800) 3-DAY-CARE

Callers can obtain the telephone number of their local Child Care Resource and Referral System to get information about registered family day care providers and other child care services in their area. Caregivers can also learn how to become a registered family day care provider.

UNIFIED CHILD CARE AGENCIES (UCCA)/CHILD CARE HEALTH CONSULTANT COORDINATORS

The UCCAs are centralized locations in each county that provide child care resources, referral, training and technical assistance. Child Care Health Consultant Coordinators provide consultation, education and training about the health and safety needs of children in child care. For additional information, contact the Unified Child Care Agencies (UCCA).

Atlantic(609) 646-1180
Bergen(201) 336-7150
Burlington.....(609) 386-5800

Camden.....	(856) 374-6376
Cape May.....	(609) 886-5164
Cumberland.....	(856) 451-5813
Essex.....	(973) 297-1114
Gloucester.....	(856) 582-8282
Hudson.....	(201) 451-8888
Hunterdon.....	(908) 782-8183
Mercer.....	(609) 989-7770
Middlesex.....	(732) 324-4357
Monmouth.....	(732) 294-1894
Morris.....	(973) 927-6060
Ocean.....	(732) 905-6363
Passaic.....	(973) 684-1904
Salem.....	(856) 935-7739
Somerset.....	(908) 927-0869
Sussex.....	(973) 383-3461
Union.....	(973) 923-1433
Warren.....	(908) 454-1078

PARTNERSHIP FOR CHILDREN

(877) 652-7624

The Partnership for Children is an integrated system of care within the Department of Human Services designed to help children with emotional and behavioral disturbances and their families. The Contracted Systems Administrator (CSA) creates a virtual single point of processing that registers and tracks and coordinates care for children who are screened into the system at any level. For more information contact:

ValueOptions

3705 Quakerbridge Road
Suite 116
Hamilton, NJ 08619

KINSHIP NAVIGATOR

(877) 816-3211

The Kinship Navigator is a program of caregivers that are people who have taken on the responsibility of caring for their relatives' children. An information and referral program, established to help relatives navigate their way through the various governmental systems to find the local supports they need, including support groups, cash assistance, medical coverage, housing assistance, child care resources, and respite services.

CHILD ABUSE HOTLINE

(800) 792-8610 / (800) 835-5510 (TTY)

DYFS ACTION LINE

(800) 331-DYFS

**For Early Intervention Services
see pages 38 and 39**

NOTES:

APPENDIX 1: NEW JERSEY HANDICAPPED PARKING LAWS



State statute enables law enforcement officers to enforce restrictions in properly marked handicapped spaces on both Public and Private property.

Mandated \$250 fine for the first offense of parking in a restricted space without special identification. For subsequent offenses, a fine of at least \$250 and up to 90 days of community service.

No penalty shall be imposed for overtime parking on any vehicle which had either a placard or wheelchair symbol license plates, unless the vehicle has been parked in the same location for more than 24 hours. This shall apply when the placard or plated is used by either the driver or passenger in of the vehicle.

USE OF HANDICAPPED PARKING PLACARD OR PLATES

Handicapped Parking Placards or Plates may be used by

- Drivers with disabilities who meet the criteria below
- Non-disabled drivers who are transporting persons who meet the criteria below

QUALIFICATIONS FOR A HANDICAPPED PARKING PLACARD OR PLATES

To qualify for a placard or plates, you must:

- Have lost the use of one or more limb
- Be permanently disabled and be unable to move without the use of an assistive devise
- Have your mobility limited as certified by a physician

NEW JERSEY MOTOR VEHICLE COMMISSION

Telephone (609) 292-6500

Remember, even if you have a disabled parking placard or plates, parking in the access aisles is still illegal.

APPENDIX 2: SPECIAL NEEDS ADOPTION AND FOSTER CARE

NEW JERSEY SUBSIDIZED ADOPTION PROGRAM

Many children are waiting for loving homes. The NJ Subsidized Adoption Program offers financial assistance to suitable prospective adoptive parents who seek to adopt certain children.

CHILDREN WAITING FOR ADOPTION:

- Are older, or of a race or ethnic group for which adoptive homes are not readily available;
- May have a significant disability
- May need medical treatment or special services, equipment or training;
- May be part of a group of siblings who should be kept together;
- May be over five years old, living with a foster family for at least 12 months.

SUBSIDIES TO ADOPTIVE FAMILIES:

- A monthly payment which to help parents meet daily expenses for the child until the age of 18
- Payment covering the legal fees related to the adoption.

- Medicaid coverage for the child to assist with any condition that is not covered by the family's insurance.
- A special subsidy for a specific medical, health or equipment need

REQUIREMENTS OF ADOPTIVE FAMILIES

- Be at least 18 years old and 10 year older than the child to be adopted
- Be able to raise the child in a moral environment
- Be a New Jersey resident, or reside in a state with a cooperative agreement
- Be in good physical health, and able to provide for the child's day to day needs
- Be financially able to support the needs and care of the adopted child

For Information
1-800-99 ADOPT
www.NJAdopt.org
1-877-NJFOSTER
www.njfostercare.org

APPENDIX 3: PEOPLE FIRST LANGUAGE



Every person is made up of many characteristics—mental as well as physical and few want to be identified only by their ability to play tennis or by their love for fried onions or by the mole that’s on their face. Those are just parts of us.

In speaking or writing, remember that children or adults with disabilities are like everyone else except they happen to have a disability. Therefore, here are a few tips for improving your language related to disabilities

- Emphasize abilities, not limitations
- Do not label people as part of a disability group don’t say “the disabled”, say “people with disabilities.”

- Don’t give excessive praise or attention to a person with a disability; don’t patronize them.
- Choice and independence are important; let the person do or speak for him/herself as much as possible; if addressing an adult, say Bill instead of Billy.
- A disability is a functional limitation that interferes with a person’s ability to walk, hear, talk, learn, etc; use handicap to describe a situation or barrier imposed by society, the environment or oneself.

**It’s the “Person First”
Then the Disability**

Say...

child with a disability
person with Cerebral Palsy
person who is deaf or hard of hearing
person with mental retardation
person with epilepsy or person with seizure disorder
person who had...
without speech, nonverbal
developmental delay
emotional disorder, or mental illness
uses a wheelchair
with Down syndrome
has a learning disability
non-disabled
has a physical disability
congenital disability
condition
seizures
cleft lip
mobility impaired
medically involved, or has chronic illness
paralyzed
of short stature

Instead of...

disabled or handicapped person
palsied, or C.P., or spastic
deaf and dumb
retarded
epileptic
afflicted, suffers from, victim
mute, or dumb
slow
crazy or insane
confined to a wheelchair
Mongoloid
is learning disabled
normal, healthy
crippled
birth defect
disease
fits
hare lip
lame
sickly
invalid or paralytic
dwarf or midget

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APPENDIX 4: ADDICTION

GOVERNOR'S COUNCIL ON ALCOHOLISM AND SUBSTANCE ABUSE

Governor's Council on Alcoholism and Substance Abuse was created to coordinate statewide services involving alcoholism and drug abuse. It also is the funding source for the Municipal Alliance Program.

Governor's Council on Alcoholism and Substance Abuse

128 West State Street, 11th Floor
Trenton, NJ 08625
Telephone: (609) 777-0526
Fax: (609) 777-0525
www.state.nj.us/treasury/gcada

Alcoholics Anonymous

South Jersey Intergroup: (856) 486-4446
Cape Atlantic Intergroup: (609) 641-8855
Central Jersey Intergroup: (609) 888-3333
Intergroup of Northern NJ: (908) 687-8566
www.alcoholics-anonymous.org

ALA-CALL New Jersey Substance Abuse Hotline

(800) 322-5525 Voice/TTY
www.snj.com/ala-call/

AL-ANON Adult Children & Family Group ALA-TEEN

North Jersey: (973) 744-8686
South Jersey: (609) 547-0855
www.nj-al-anon.org

Gamblers Anonymous

(877) 994-2465
www.gamblersanonymous.org

Narcotics Anonymous

(800) 992-0401
www.na.org

NAR-ANON Family Group

(800) 238-2333
www.naranonofnj.org

Nicotine Anonymous

(631) 665-0527
www.nicotine-anonymous.org

Roads 2 Recovery

(888) 322-1918
www.roads2recovery.org

Prevention First

(732) 663-1800
www.preventionfirst.net

APPENDIX 5: SERVICE ANIMALS

The ADA defines a service animal as any guide dog, signal dog, or other animal individually trained to provide assistance to an individual with a disability.

Under the Americans with Disabilities Act and the New Jersey Law Against Discrimination, a place of public accommodation cannot refuse admittance of a service animal when it is accompanying a person with a disability. The ADA/NJLAD requires that places of public accommodation (which include privately-owned businesses that serve the public) allow people with disabilities to bring service animals into any area in which customers are generally allowed.

The ADA/NJLAD does not require that an animal be certified or have special identification, and it is not inappropriate for a business to ask if an animal which does not have an identifying vest or a special harness is a service animal rather than a pet. The business may not, however, insist on proof of certification before permitting admittance of a service animal accompanying a person with the disability.

It is a violation of the ADA/NJLAD for a business to charge a cleaning or maintenance fee when a person with a disability has brought a service animal into the place of business. However, the owner of the animal has sole responsibility for its behavior and may be charged for any damages the animal causes as long as the business has a policy of charging non-disabled customers for damages that they cause. Likewise, it is not a violation of the ADA/NJLAD to exclude a service animal from a place of public accommodation if the animal behaves in a loud, threatening, or out of control manner, creating a substantial disturbance or posing a direct threat to the safety of others.

APPENDIX 6: Disaster Preparedness Checklist for People with Disabilities

The following list is intended to provide suggestions for disaster preparedness planning that may be taken by individuals with disabilities:

Self-Networks

- ☐ Discuss your disability and needs with relatives and friends
- ☐ Develop a network of people who know your needs and location, who will be able to assist you or alert emergency personnel on your behalf. Do not depend on only one person

Medical Equipment and Supplies

- ☐ Evaluate equipment for repairs and obtain and keep spare parts
- ☐ Order the full allotment of supplies that your insurance allows such as protective briefs, leg bags, suction tubing, hearing aid batteries etc. Stockpile unused items
- ☐ Assemble a first aid kit. It should include: sterile adhesive bandages in assorted sizes, assorted sizes of safety pins, cleansing agents/soaps, latex gloves (2 pairs), 4-6 sterile gauze pads, (2-inch and 4-inch), three triangular bandages, non-prescription drugs, three rolls each of 2 and 3 inch sterile roller bandages, scissors, tweezers, needle, moistened towelettes, antiseptic, thermometer, two tongue depressors, and tube of petroleum jelly or other lubricant

Medications and Medical Needs

- ☐ Create a list of current prescriptions, names and dosages. Remember to update this list as needed
- ☐ Keep a list of the names, addresses, and telephone numbers of doctors and pharmacists
- ☐ Prepare a detailed description of your medical regimen and personal care needs
- ☐ Order a full 30-day supply of necessary medications. Check with your insurance carrier

Telecommunications

- ☐ Consider a cellular phone. Make sure the battery and any extra batteries are kept fully charged
- ☐ Prearrange alternative methods to reach family, friends, or personal care attendants if ordinary communications are disrupted

Personal Assistant Care

- ☐ Consider checking into a nursing home or hospital if a disaster is anticipated. Staff will always be available to meet personal care needs. Also, back up generators will be operating to assist people who use power wheelchairs and/or ventilators
- ☐ Contact your personal care attendant provider to discuss disaster preparedness, and maintain a list of phone numbers of those who can assist in obtaining personal care for you

Food and Water

- ☐ Two quarts of water per person are needed for drinking daily
- ☐ Two quarts of water per person are needed for food preparation and sanitation daily
- ☐ Keep a supply of canned, dehydrated, and no-cook foods
- ☐ Keep cases of nutrients available for tube feeding
- ☐ Keep foods for special dietary needs such as diabetic and high caloric diets

Service Animals

- ☐ The animal should always wear an identification tag with all necessary contact information
- ☐ Keep shots and medical records current and service animal ID numbers available
- ☐ Your animal will need plenty of food and water, kept in sturdy storage containers
- ☐ Consider large capacity self-feeders and water dispensers
- ☐ Keep contact information on your service animal's veterinarian available
- ☐ Check with your local emergency management officials for companion animal procedures in emergency shelters

APPENDIX 6: Disaster Preparedness (continued)



Power

- ___ Extended power outages may affect ventilators, heating and/or cooling units, which may be a matter of life or death for some people with disabilities
- ___ Investigate emergency contingency plans in your building/community/municipality
- ___ Explore care facilities, especially if you use a ventilator or have other complex medical needs
- ___ Consider staying with friends or family out of your area if you anticipate possible power outages, especially if you have medical equipment that is dependent upon power
- ___ Contact your local fire department and Red Cross for information and registration of people with disabilities

Oxygen

- ___ Buildings where oxygen is kept must display an "Oxygen in Use" emblem
- ___ Oxygen must be kept in containers specifically manufactured for that purpose
- ___ Alert emergency response staff to the use of oxygen
- ___ Oxygen is flammable, so avoid sparks and flame. Demand that people not smoke near an oxygen container

Miscellaneous

- ___ Keep battery operated flashlights and/or lanterns with lots of extra batteries
- ___ Blankets and warm clothes should be packed in an emergency
- ___ Keep the gas tank in your car full
- ___ Have a battery powered radio and extra batteries on hand
- ___ Keep ample cash on hand. ATMs and banks may not function during power outages
- ___ Have a non-electric can opener
- ___ Keep a supply of assorted plastic bags

For more information on developing an individualized disaster preparedness plan, or for current information on Homeland Security Advisory System recommendations, contact:

The American Red Cross

www.redcross.org
(877) 272-7337

The Federal Emergency Management Agency (FEMA)

www.fema.org
(202) 566-1600
(212) 680-3600 (Region II, New Jersey)

New Jersey Homeland Security

www.state.nj.us/njhomelandsecurity or www.njhomelandsecurity.com

Residential Emblems Program

The Division of Fire Safety distributes free of charge emblems to be displayed by all residents. These emblems will inform all emergency response personnel of an oxygen hazard or disabled occupant needing assistance. Oxygen in use emblems are mandated by NJ state law. For additional information contact the Division of Fire Safety at the number below

Department of Community Affairs

Division of Fire Safety
Office of the State Fire Marshal
Contractor Certification and Emblems Unit
P.O. Box 809
Trenton, NJ 08625
Telephone: (609) 633-6737
(609) 633-6124

The Division of Fire Safety wishes to remind you that it is unlawful to evict an oxygen-user from a rental property, solely of the basis of oxygen use, as long as the oxygen is stored and used appropriately. Questions can be directed to the Division of Fire Safety

APPENDIX 7: TRAVELING WITH A DISABILITY

Air Carrier Access Rules lift many restrictions that formerly discriminated against passengers with disabilities, and all carriers are now required to have a Complaints Resolution Officer (CRO) immediately available to resolve disputes between carriers and passengers with disabilities. While airlines may not require passengers with disabilities to provide advance notice of their disability or intent to travel (except in some very specific circumstances), doing so may in some cases help to avoid inconvenience. The following is a list of suggestions for air travelers with disabilities:

PHYSICAL DISABILITY

- Ask the screener for assistance with your mobility aid and carry items
- Let the screener know your level of ability
- Inform the screener about any special equipment or devices that you are using and where this equipment is located on your body
- Ensure that all bags hanging from, or carried on, your wheelchair are put on the X-ray belt
- Ask the screener to reunite you with your carry items and assistive devices after screening
- Request assistance with removing your shoes when additional screening is necessary

HEARING DISABILITY

- Ask the screener to write the information down or to look directly at you and repeat the information

VISUAL DISABILITY

- Ask the screener to explain the security process to you step by step and to let you know where the metal detector is located
- Ask the screener to let you know when you will be going through the metal detector, and when there are obstacles that you will need to avoid
- Ask the screener to find someone to escort you through the security process
- Ask the screener to perform a hand inspection of equipment to prevent damage, and to direct you toward your gate once the screening has been completed

HIDDEN DISABILITY

- Advise screeners that you have a disability and may need some assistance, or need to move slower
- Offer suggestions to screeners on the best way to approach you during a pat-down inspection
- Notify the screener if you need to sit down before and/or during the screening process

TRAVELING WITH MEDICAL SUPPLIES/DEVICES

- Notify the screener that you are carrying medical supplies with you
- Medications must be properly marked with a professionally printed label identifying the medication or manufacturer's name or pharmaceutical label
- Notify screeners if you are using any surgically implanted medical device (i.e. insulin pumps, prosthetics, artificial joints)
- Advise screeners if you are experiencing low blood sugar and are in need of medical assistance
- Pacemaker users may wish to carry a Pacemaker Identification Card (ID)
- Crutches, canes and walkers will need to go through the X-ray machine. The screener will perform a hand inspection of your equipment if it cannot fit through the X-ray machine. You can ask for a private screening for the inspection of your prosthetic device or body brace
- Notify screeners if you need assistance, such as a chair or someone to assist you during the inspection of your prosthetic devices or body braces
- Tools and appliances used to put on or take off prosthetic devices must be screened

TRAVELING WITH SERVICE ANIMALS

- Carry appropriate identification. Identification may include: cards or documentation, presence of a harness or markings on the tags
- Advise the screener how you and your animal can go through the metal detector as a team with the leash and/or harness. If necessary, remind the screener that you should not be separated from your animal

For more information on traveling by air with a disability, contact:

Federal Aviation Administration
www.faa.gov

Department of Homeland Security
www.whitehouse.gov/homeland

APPENDIX 8: FAMOUS ADA CASES

SUTTON V. UNITED AIRLINES

The Supreme Court found that determination of disability must include measures that might mitigate a disability, such as, in this case, eyeglasses for those with visual impairments

MURPHY V. UNITED PARCEL SERVICE

The Court found that a UPS worker's high blood pressure did not significantly limit his life activities when the worker was medicated, and that he was, therefore, not disabled

ALBERTSONS, INC. V. KIRKINGBURG

The Supreme Court held that circumstances mitigating the determination of disability include not only devices and medications, but also an individual's ability to compensate for their impairment.

OLMSTEAD V. L.C.

The Supreme Court ruled that to stop or to avoid discriminatory activity, the state may place people with disabilities in community settings rather than in institutions, when the state's treatment professionals find the placement appropriate, the affected person is not against the shift from an institutional to a community setting, and the placement can be reasonably accommodated.

CLEVELAND V. POLICY MANAGEMENT SYSTEMS

The Supreme Court ruled that pursuing and/or receiving Social Security Disability Insurance benefits does not automatically prevent an individual from pursuing an ADA claim, nor do such SSDI benefits presume against the recipient's ADA success.

WRIGHT V. UNIVERSAL MARITIME SERVICE CORP

The Supreme Court ruled that a general arbitration clause in a collective bargaining agreement does not require an employee to use the arbitration procedure for alleged ADA violation

PENNSYLVANIA DEPT. OF CORRECTIONS V. YESKEY

The Court ruled that state prisons must comply with Title II of the ADA, as they are public entities.

BRAGDON V. ABBOTT

The Supreme Court found that, even when HIV has not progressed to AIDS, it still constitutes a disability, as the virus significantly impairs the life activity of reproduction.



APPENDIX 9: HOTLINES & TOLL FREE NUMBERS



ASSISTIVE TECHNOLOGY RESOURCE CENTER

800-DIAL-TEC

DIVISION OF DEAF AND HARD OF HEARING

800-792-8339

DIVISION OF DISABILITY SERVICES

888-285-3036

DEVELOPMENTAL DISABILITIES COUNCIL

800-216-1199

NJ EASE

877-222-3737

WORK INCENTIVES HOTLINE

866-871-7867

FOOD STAMPS

800-792-9773

PROJECT PHOENIX

877-294-HELP

SENIOR INFORMATION LINE

800-792-8820

SAFE HAVEN FOR INFANTS

877-839-2339

DIVISION OF FAMILY DEVELOPMENT

800-792-9773

DIVISION OF MENTAL HEALTH SERVICES

800-382-6717

FOSTER CARE INFORMATION

877-NJ-FOSTER

MEDICAID FRAUD AND ABUSE HOTLINE

888-937-2835 888-692-2140

NEW JERSEY CARE 2000 (MEDICAID MANAGED CARE) (800) 701-0710

GOOD NEIGHBORS, COMMUNITY LIVING FOR PEOPLE WITH DISABILITIES

877-DHS-LINE

CHILDREN AND FAMILY SERVICES

Adoption (NJ-DYFS)

800-99-ADOPT

Child Abuse-report (NJ-DYFS)

800-792-8610

Citizen's Action Line (NJ-DYFS)

800-331-3937

Crib Death Information

800-221-7437

Domestic Violence

800-572-7233

Family Help Line

800-The Kids

Foster care and adoption

877-NJ FOSTERCARE

NJ Kid Care

800-257-6249

NJ TASK FORCE ON CHILD ABUSE AND NEGLECT

• Task Force on Child Abuse and Neglect

609-292-0888

• Children's Trust Fund

609-633-3992

Parents Anonymous

800-The Kids

Substance Abuse

800-225-0196

Victim/Witness Hotline

800-242-0804

Women's Referral Center

800-322-8092

HEALTH AND WELLNESS

Aids and STD Hotline

800-624-2377

Addictions

800-322-5525

Cancer Information

800-422-6237

Office of Inspector General- (NJ)

800-447-8477

Department of Health- (NJ)

800-792-9770

Health Facilities Complaints

800-792-9770

Health Information (DHSS)

800-367-6543

PAAD/Lifeline Program

800-792-9745

HOUSING

HOUSING AND URBAN DEVELOPMENT, DEPARTMENT OF (HUD)

• Support Service Center

800-697-6967

• Residential Initiatives Clearinghouse

800-955-2232

• Fair Housing Best Practices Task Force

800-800-5029

Housing and Mortgage Finance Agency

800-654-6873

MEDICAID

800-356-1561

MEDICARE CONTACTS

General Questions

800-MEDICARE

GLOSSARY

A

Accessible Usable to an individual with a disability

Accommodation An adjustment, alteration, or addition to an environment, a situation, or a piece of equipment which enables a person with a disability to utilize it in a manner equivalent to that of a person without a disability

Acquired Immune Deficiency Syndrome (AIDS)

A defect of the immune system caused by the blood-borne HIV virus, causing vulnerability to various infections, malignancies, and neurological diseases

Addiction Genetically and/or psychosocially impaired ability to control the use of a substance, preoccupation with the substance, distorted perceptions about the substance, and continued use of the substance despite adverse consequences

Alzheimer's Disease Brain disease of unknown cause in which nerve cells in the brain die, causing progressive, irreversible deterioration of memory and other intellectual functions, language skills, and ability to perform routine tasks

Amyotrophic Lateral Sclerosis (ALS) A progressive, degenerative disease of the motor neurons of the central nervous system, causing muscular weakness, atrophy, and spasticity. Ten percent of cases are genetic, the other ninety percent are of unknown origin

Anorexia Nervosa Eating disorder primarily characterized by an excessive, voluntary loss of weight and refusal to maintain minimal normal body weight

Area of Refuge Designated safe place for a person with a disability to await assistance during an emergency evacuation of a building or vessel

Arthritis Disease of the joints and connective tissues, which can have numerous causes, creating pain, swelling, and limited range of movement

Assistive Technology Equipment or services which increase, maintain, or improve the functional capability of an individual with a disability

Asthma Chronic respiratory disorder characterized by episodes of coughing, wheezing, and difficulty in breathing because of inflamed and obstructed bronchial tubes. Among the triggers are allergies, chemical irritation, and/or emotional stress

Attention Deficit Disorder (ADD) Neurological disorder characterized by distractibility, forgetfulness, inability to concentrate, poor attention span, and impulsiveness

Attention Deficit/Hyperactivity Disorder (ADHD) Neurological disorder which has the same characteristics as Attention Deficit Disorder, but which also includes hyperactivity

Autism Neurological disorder of unknown origin which generally manifests before the age of 3. Social and communication skills are impaired, and symptoms such as self-injury, aggression, voluntary repetitive body movements, intense attachment to objects, and sensory processing difficulties may be present

B

Bi-Polar Disorder A mental disorder which is characterized by alternations between manic and depressive moods with consequent changes in thinking and behavior. Commonly called Manic-Depression

Blind Legal blindness is regarded as visual acuity of 20/200 or less in the better eye with correction, or a field of vision no greater than 20 degrees at its widest point

Bulimia Eating disorder characterized by episodes of binge eating, followed by compulsive purging, usually through vomiting, consumption of laxatives, and/or excessive exercise

C

Cerebral Palsy Injury to the motor areas of the brain, at or prior to birth, resulting in a non-progressive impaired ability to control movement and posture

Chronic Fatigue Syndrome Illness of uncertain cause characterized by fatigue, weakness, malaise, muscle pain, and lymph node swelling

Congenital A condition which is present at birth, but which has a non-hereditary cause

Cognitive Disability Impaired ability to think, concentrate, reason, and remember

Crohn's Disease Condition of unknown origins, characterized by chronic painful inflammation of the intestinal tract

Cystic Fibrosis A hereditary disease which effects the respiratory system, pancreas, and sweat glands. It is characterized primarily by the excessive production of thick mucus, which results in chronic respiratory infections and impaired breathing

D

Deaf Hearing impairment severe enough to prevent, with or without amplification, the processing of linguistic information. Specifically, a hearing deficiency above 25 db ISO in the 500-2000 frequency Hz range unaided in the better ear

Developmental Disability Permanent cognitive and/or physical impairment, which occurs before the age of 22, and which substantially limits the individual in three or more major life activities





GLOSSARY

Diabetes Condition characterized by abnormal blood sugar levels resulting from impaired functioning of the pancreas

Disability A physical or mental impairment that substantially limits a major life activity, such as walking, talking, seeing, hearing, caring for oneself, breathing, learning, or working

Down's Syndrome Congenital disorder caused by an extra 21st chromosome, which causes mental developmental disabilities and distinctive physical characteristics

E

Eating Disorder Psychological disorder characterized by a distorted body image and a dysfunctional relationship with food, often resulting from feelings of low self-worth and powerlessness. The individual may overeat, undereat, and/or purge in an effort to self-soothe and to control body shape

Emphysema Disease of the lungs, characterized primarily by labored and inefficient breathing, in which the air sacs (alveoli) become distended and therefore limited in their functioning

Epilepsy Chronic condition produced by temporary changes in the electrical functioning of the brain, characterized by recurrent brief episodes of convulsive movements, alteration in consciousness, and/or sensory phenomena

F

Fetal Alcohol Syndrome A preventable set of physical, craniofacial, mental, and neurobehavioral impairments associated with alcohol consumption by the mother during pregnancy

Fibromyalgia Disease of unknown origin characterized by the persistent presence of non-physically damaging pain that moves throughout the muscles, joints, ligaments, and tendons of the body

H

Hemiplegia Paralysis of one side of the body

Human Immunodeficiency Virus (HIV) Virus which can damage the immune system and lead to AIDS

Huntington's Disease Genetic disease which causes a pre-programmed degeneration of brain cells. Initial symptoms, usually appearing in young to mid-adulthood, include mood swings, forgetfulness, and lack of coordination. They are followed by involuntary movements, deterioration of swallowing and speaking ability, and loss of cognitive ability

L

Learning Disability A group of disorders which includes such conditions as dyslexia, developmental aphasia, perceptual disabilities, brain injury, and

minimal brain dysfunction, which may disrupt the process of listening, speaking, reading, writing, spelling, or doing mathematical calculations

Lupus Chronic, progressive disease of unknown cause, which is primarily characterized by scaling and ulceration of the skin. In about 10% of affected individuals, symptoms may also include inflammation of the joints and mucous membranes and disruption of kidney and nervous system function

M

Medigap Insurance which supplements Medicare benefits by paying some of the costs and covering some of the services not covered by Medicare

Mental Retardation Below normal intellectual functioning, causing impaired learning, social adjustment, and maturation

Multiple Chemical Sensitivity Condition marked by a variety of symptoms, such as respiratory distress, migraines, nausea, fatigue, irritation of the mucous membranes and/or skin, cognitive difficulties, and/or disordered sleep. The onset generally occurs in response to a major or chronic chemical exposure, then broadens to include sensitivity to common chemicals and irritants found throughout the individual's environment

Multiple Sclerosis Disease of the central nervous system which generally has its onset in young to mid-adulthood. Degradation of the sheaths of nerves causes relapses and remissions of weakness, pain, and/or numbness in the limbs, disrupted vision, and urinary tract dysfunction. Its cause is unknown

Muscular Dystrophy Group of genetic diseases characterized by progressive weakness and degeneration of the skeletal or voluntary muscles which control movement

O

Obsessive-Compulsive Disorder Psychological condition, which may have a neurological basis, characterized by repetitive ideas or impulses which may be unwanted, irrational, and performed against the person's wishes

P

Paraplegia Paralysis of the legs and the lower trunk

Parkinson's Disease Chronic disease of the central nervous system characterized by tremors, muscular weakness and rigidity, and an unsteady gait. Symptoms are caused by a deficiency of the brain chemical dopamine, but the cause of the deterioration of the dopamine-producing nerve cells is unknown

GLOSSARY



Pervasive Developmental Disorder (PDD)

Umbrella term for five neurological disorders - Autism, Asperger's Syndrome, Childhood Disintegrative Disorder, Rett's Syndrome, and PDD-Not Otherwise Specified, all of which impair social and communication skills

Post-Polio Syndrome Array of possible symptoms which occur in about 25% of individuals who have been infected with polio. These symptoms generally manifest 20 to 40 years after the onset of the infection and after a recovery period of at least 10 years, and may include muscle pain, weakness, tics, respiratory difficulties, disordered sleep, gastrointestinal and/or swallowing problems, neuropathy, arthritis, scoliosis, and osteoporosis

Post-Traumatic Stress Disorder Psychological condition which develops in response to an overwhelmingly traumatic event which is generally outside the range of usual human experience. Symptoms can include flashbacks, fear of dying, rage, and panic attacks

Q

Quadriplegia Paralysis of all four limbs and the trunk. Also called tetraplegia

R

Reasonable Accommodation Modification or adjustment to a job application process or work environment which allows a person with a disability to enjoy the same benefits and opportunities enjoyed by similarly situated people without disabilities

Reflexive Sympathetic Dystrophy (RSD) Chronic nerve disorder that generally has its onset in the body at the site of an injury, and which often spreads to other areas of the body. Characterized by burning pain, extreme sensitivity to touch, tissue swelling, and pathological changes in bone and skin

S

Schizophrenia Brain disease of unknown cause which typically has its onset in adolescence or young adulthood. Characterized by thought disorders, delusions, and hallucinations. An affected individual may experience excessive or lack of emotional expression, as well as paranoia and disrupted interpersonal relationships. Symptoms can in some cases be managed by medication and supportive counseling

Scleroderma Disease of unknown cause in which the dermis layer of the skin is replaced by collagen, causing toughness and discomfort. This process can

also involve the heart, lungs, kidneys, and intestinal tract, interfering with the functioning of these organs

Self-Determination The entitlement of individuals with disabilities to control their own lives, pursue self-defined goals, and participate fully in society

Service Animal Animal trained to provide assistance to an individual with a disability

Speech to Speech (STS) Telephone relay service mandated by the Federal Communications Commission which provides translation for individuals with speech disabilities. A communication assistant, specially trained to understand the speech of people with a wide variety of speech disabilities, listens to the speaker who has the speech disability and restates verbatim to a third party what that person has said

Spina Bifida Congenital condition caused by the failure of the spine to close properly during the first month of pregnancy. This may result in mobility impairment, bladder/bowel problems, and/or hydrocephalus

Spinal Cord Injury Damage to the spinal cord, which results in temporary or permanent loss of sensation, motor control, and/or bladder and bowel control

Stroke Sudden neurological impairment caused by a hemorrhage or blood clot in the brain. Temporary or permanent loss of vision, speech, mobility, and/or consciousness may result

T

Traumatic Brain Injury Injury to the brain which may impair cognitive or physical functioning, disturb behavior or moods, and/or produce an altered state of consciousness

Triplesia Paralysis of three limbs

V

Visually Impaired Vision which is no better than 20/70 with correction, but not worse than 20/200 with correction. To have less visual acuity than 20/200 with correction constitutes legal blindness

ABBREVIATIONS

ACLU	American Civil Liberties Union	NJP&A	New Jersey Protection and Advocacy (NJ)
ADA	Americans with Disabilities Act	NOS	Not Otherwise Specified
ADD	Attention Deficit Disorder	OCD	Obsessive-Compulsive Disorder
ADHD	Attention Deficit/ Hyperactivity Disorder	OIG	Office of the Inspector General (US)
AHCPR	Agency for Health Care Policy and Research	OT	Occupational Therapy
AIDS	Acquired Immune Deficiency Syndrome	PAAD	Pharmaceutical Assistance to the Aged and Disabled (NJ)
ALS	Amyotrophic Lateral Sclerosis	PAIMI	Protection and Advocacy for Individuals with Mental Illness
APS	Adult Protective Services	PAIR	Protection and Advocacy for Individual Rights
ARC	Association for Retarded Citizens	PAP	Pharmaceutical Assistance Program
BSS	Board of Social Services	PASP	Personal Assistance Services Program
CAP	Consumer Assistance Program	PASS	Social Security Administration Plan to Achieve Self-Support
CBVI	Commission for the Blind and Visually Impaired (NJ)	PCA	Personal Care Attendant
CDCP	Center for Disease Control and Prevention	PDD	Pervasive Developmental Disorder
CHLP	Community Health Law Project	PRO	Peer Review Organization
CIL	Center for Independent Living	PT	Physical Therapy
CMS	Center for Medicare and Medicaid Services	PTSD	Post-Traumatic Stress Disorder
CNA	Certified Nursing Assistant	RHHI	Regional Home Health Intermediary
COMHCO	Coalition of Mental Health Consumers Organizations	REIC	Regional Early Intervention Collaborative
COSAC	Center for Outreach and Services for the Autism Community, Inc.	RSD	Reflexive Sympathetic Dystrophy
CP	Cerebral Palsy	SCAHS	Special Child and Adult Health Services (NJ)
DD	Developmental Disability	SCI	Spinal Cord Injury
DDD	Division of Developmental Disabilities (NJ)	SCORE	Service Core of Retired Executives
DDS	Division of Disability Services (NJ)	SHIP	State Health Insurance Assistance Program
DHS	Department of Human Services (NJ)	SILC	Statewide Independent Living Council
DHSS	Department of Health and Senior Services	SNAP	Special Needs Advocate for Parents
DOJ	Department of Justice	SPAN	Statewide Parents Advocacy Network
DVRS	Division of Vocational Rehabilitation Services (NJ)	SSA	Social Security Administration
DYFS	Division of Youth and Family Services	SSDI	Social Security Disability Income
EEOC	Equal Employment Opportunity Commission (US)	SSI	Supplemental Security Income
EPVA	Eastern Paralyzed Veterans Association	STS	Speech To Speech
FCC	Federal Communications Commission	TARP	Technology Assistive Resource Program
HI	Hearing Impaired	TBI	Traumatic Brain Injury
HIV	Human Immunodeficiency Virus	TDD	Telecommunications Device for the Deaf
HRFA	Health Resources and Services Administration (US)	TT	Text Telephone
HUD	Department of Housing and Urban Development (US)	TTY	Teletypewriter
IDEA	Individuals with Disabilities Education Act	UAP	University Affiliated Program
IEP	Individual Education Plan	UCPA	United Cerebral Palsy Association
IHP	Individual Habilitation Plan	VA	Veterans' Administration
JTPA	Job Training Partnership Act	VI	Visually Impaired
MD	Muscular Dystrophy	WIC	Supplemental Nutrition Program for Women, Infants, and Children
MDA	Muscular Dystrophy Association		
MR	Mental Retardation		
MS	Multiple Sclerosis		
NAMI	National Alliance for the Mentally Ill		
NI	Neurologically Impaired		
NICHCY	National Information Center for Children and Youth with Disabilities		
NJCFSA	New Jersey Chronic Fatigue Syndrome Association		

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